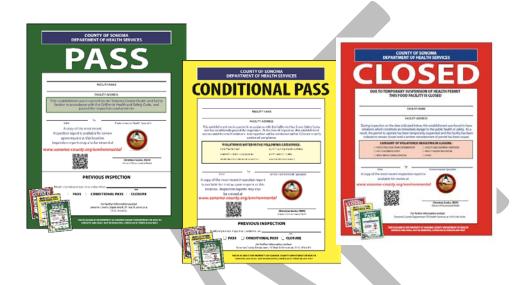
CALIFORNIA RETAIL FOOD CODE FIELD INSPECTION GUIDE



Placard System for the Disclosure of Inspection Results Revised January 2015

County of Sonoma
Department of Health Services
Public Health Division
Environmental Health & Safety



This document will be updated on a regular basis, for the latest version please visit our website at: www.sonoma-county.org/placards.



Dear Sonoma County Retail Food Facility Owner/Operator:

Sonoma County Environmental Health and Safety is dedicated to enhancing our food safety program in order to improve the health and safety of Sonoma County residents.

With our over-arching goals of preventing foodborne illness, increasing awareness about safe food handling practices and working together with our local businesses, we developed our new placarding system for the disclosure of inspection results.

Sonoma County Environmental Health and Safety Consumer Protection Program is pleased to present you with our Field Inspection Guide.

The enclosed guide provides a reference list of key elements to ensure food safety and examples of common violations. This guide will help you prepare for and succeed in future inspections.

Sonoma County Environmental Health and Safety is prepared to assist you with this transition and keep you running a healthy and successful business. Please feel free to call (707) 565-6565 if you should have questions.

Sincerely,

Christine Sosko, Director

Environmental Health & Safety

625 5th Street Santa Rosa, CA 95404 (707) 565-6565 (707) 565-6525 (FAX)

http://www.sonoma-county.org/health/about/publichealth_ehs.asp

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INTRODUCTION

The Sonoma County Department of Health Services, Public Health Division is dedicated to improving the quality of life and ensuring the public health and safety for all residents and visitors of the County, through education, surveillance, enforcement and community service.

While the food supply in the United States is one of the safest in the world, the Centers for Disease Control and Prevention (CDC) estimates that approximately 48 million people suffer from foodborne illness each year. Of these, more than 128,000 are hospitalized, and 3,000 die. Preventing foodborne illness and death remains a major public health challenge.

The CDC and the Food and Drug Administration (FDA) have identified five foodborne illness risk factors and five public health interventions that when addressed during an inspection of a retail food establishment should lead to a reduction in the incidents of foodborne illness and to an increased protection for consumer health.

The five most common CDC risk factors are:

- Improper holding temperatures
- 2. Inadequate cooking
- 3. Poor personal hygiene
- 4. Contaminated equipment
- 5. Food from unsafe sources

The FDA's public health interventions are:

- 1. Demonstration of knowledge
- 2. Employee health controls
- 3. Controlling hands as a vehicle of contamination
- 4. Time and temperature parameters for controlling pathogens
- 5. The consumer advisory

It is the responsibility of the Sonoma County Department of Health Services to conduct routine inspections of retail food establishments in Sonoma County in order to ensure compliance with the California Health and Safety Code and Sonoma County Code. Sonoma County's Retail Food Code Field Inspection Guide is intended to provide guidance to food service operators in matters related to retail food inspections, the placard system, and common terminology. This guide has also been developed to improve standardization among environmental health specialists during their routine inspections of retail food facilities by providing them with a reference list of common violations.

The procedures outlined in this field guide are to be used in conjunction with the Sonoma County Food Facility Official Inspection Report (OIR). The guidelines provided are not intended to be all-inclusive due to the fact that individual establishments and the severity of their violations can vary greatly.

POSTING OF COLOR-CODED PLACARDS FOR DISCLOSURE OF INSPECTION RESULTS

Placards will be issued following each inspection and will be required to be posted in a location that is visible to the public prior to entering the facility.







Green Placard: No more than one major violation was observed during the inspection. Major violation was corrected or mitigated during the inspection.

Yellow Placard: Two or more major violations were observed during the inspection. Major violations were corrected or mitigated during the inspection. A reinspection will be conducted within 24 to 72 hours.

Red Placard: Closure of the facility due to imminent danger to public health and safety.

The placard shall be posted so as to be clearly visible to the general public and to patrons entering the food establishment. Acceptable methods of posting include the following:

- Posted in the front window of the food establishment within 5 feet of the front door.
- Posted in a display case mounted on the outside front wall of the food establishment within 5 feet of the front door.
- Posted in a location approved by the Environmental Health & Safety to ensure proper notice to the general public and to patrons.

COMMON TERMINOLOGY

<u>Approved Source</u> is a producer, manufacturer, distributor, or other food facility that is properly licensed or permitted by a local, state or federal agency.

<u>California Retail Food Code (CALCODE)</u> is part of the California Health and Safety Code addressing the regulation of retail food establishments.

Cross-contamination is the transfer of harmful microorganisms from one food to another.

Department is the County of Sonoma, Environmental Health & Safety.

<u>Diligent Preparation</u> is a process in which a food handler is actively engaged in the preparation of a food item.

<u>Fabric Implement</u> is a cloth or fabric, including, but not limited to, burlap and cheesecloth, that is used as a part of the food process and comes in direct contact with food that is subsequently cooked.

<u>HACCP Plan</u> is a written document that details the formal procedures for following the Hazardous Analysis Critical Control Point (HACCP) principles that were developed by the National Advisory Committee on Microbiological Criteria for Foods.

<u>Limited Food Preparation</u> means food preparation that is restricted to one or more of the following:

- 1. Heating, frying, baking, roasting, popping, blending, or assembly of non-prepackaged food.
- 2. Bulk dispensing of non-potentially hazardous beverages.
- 3. Holding, portioning, and dispensing of any foods that are prepared for satellite food service by the onsite permanent food facility or prepackaged by another approved source.
- 4. Slicing and chopping of food on a heated cooking surface during the cooking process.
- 5. Cooking and seasoning to order.

Limited food preparation does not include:

- Slicing and chopping unless it is on the heated cooking surface
- Thawing
- Cooling of cooked potentially hazardous food
- Grinding raw ingredients or potentially hazardous food
- Reheating for hot holding
- Washing of foods
- Cooking of potentially hazardous foods for later use

<u>Major Violations</u> are directly related to one of the five CDC risk factors or one of the five FDA public health interventions. Major violations pose an imminent threat to public health and have the potential to cause foodborne illness. A major violation must be corrected or mitigated during the inspection in order to avoid

closure. When a major violation cannot be immediately corrected or mitigated, the food facility or the impacted areas may be subject to closure until the violation is corrected.

<u>Minor Violations</u> do not directly cause foodborne illness, but are important factors in providing safe, wholesome and unadulterated food products.

Potentially Hazardous Food (PHF) is

- 1. A food that requires time or temperature control to limit pathogenic microorganism growth or toxin formation.
- 2. Potentially hazardous food includes a food of animal origin that is raw or heat-treated, a food of plant origin that is heat treated or consists of raw seed sprouts, cut melons, cut tomatoes, or mixtures of cut tomatoes that are not modified to render them unable to support pathogenic microorganism growth or toxin formation, and garlic-in-oil mixtures that are not acidified or otherwise modified at a food processing plant in a way that results in mixtures that do not support growth or toxin formation as specified under subdivision (a).
- 3. Potentially hazardous foods do not include foods that:
 - a) Have a pH level of 4.6 or below, or
 - b) Have a water activity (Aw) value of 0.85 or less under standard conditions, or
 - c) Are in hermetically sealed containers processed to meet the commercial sterility standard, or
 - d) Have been shown through appropriate microbiology challenge studies not to support the rapid and progressive growth of infectious or toxigenic microorganisms
 - e) An air-cooled, hard-boiled egg with shell intact, or an egg with shell intact that is not hard boiled, but has been pasteurized to destroy all viable salmonellae.

<u>Voluntary Condemnation and Destruction (VC&D)</u> is a voluntary action taken by an operator to dispose of food suspected to be unsafe, spoiled or adulterated.

RISK FACTOR INTERVENTIONS

DEMONSTRATION OF KNOWLEDGE	
1a. Acceptable demonstration of food safety knowledge	
CALCODE 113947	All food employees shall have adequate knowledge of, and shall be properly trained in, food safety as it relates to their assigned duties.
Major Violations	N/A
Minor Violations	• The line cook was not aware that the chicken in the make-line reach-in refrigerator was between 51°F-129°F, and when asked what temperature it should be, they did not know.
	Note: Potentially hazardous foods found in the danger zone, Data Field #7, would also be marked as a major violation
	The employee washing dishes did not know what concentration the sanitizer in the dishwasher should be or how to check the concentration of the sanitizer.
	The cook who is cooking hamburgers did not know the final cooking temperature for ground beef or how to calibrate their probe thermometer.

Notes:

This data field shall not be marked for an isolated incident, but rather for an overall evaluation of the food employee's ability to ensure proper performance of their assigned duties.

1st violation: Free "How to Get a Green Placard" class will be recommended.

2nd violation: Food Safety Education (FSE) may be required for all food handling employees.

1b. Food Safety Certification available and current	
CALCODE 113947.1 113949.2	Food facilities that prepare, handle or serve non-prepackaged potentially hazardous food (PHF) shall have an employee who has passed an approved food safety certification examination.
Major Violations	N/A
Minor Violations	The original food safety certificate is not available during the inspection.
	The food safety certificate is expired.
	A new facility which prepares potentially hazardous foods has been operating for longer than 60 days without a certified employee.

Notes:

If less than 60 days has elapsed, and the lack of a valid food safety certificate is due to a new facility and/or change of ownership, or when the food safety certified person is no longer employed at the facility the violation box shall not be marked. The inspection report shall be noted to require proof of a certified owner or employee within 60 days [§113947.1(a)].

The certificate shall be valid for 5 years from date of issuance.

The certification organization must be accredited by the American National Standards Institute (ANSI).

No certified person at a food facility may serve at any other food facility as the person required to be certified.

Food facilities that handle non-prepackaged non-potentially hazardous foods are required to have food employees who can demonstrate knowledge relative to their assigned duties or they can comply by having at least one food safety certified owner or employee [113947.1(b)(2)].

1c. Food handler cards available and current	
CALCODE 113948	Individuals working in food facilities who are involved in the preparation, storage or handling of food are required to obtain a California Food Handler's Card.
Major Violations	N/A

Minor Violations

- Food handler cards for pertinent staff are not available during the inspection.
- The facility does not have a food handler card for each employee who works with food.
- Food handler cards for employees have expired.

Notes:

Food facilities that cannot demonstrate proof of food handler cards for all employees who are involved in the preparation, storage or handling food will have 30 days to correct the violation [113947.1(a)].

The card shall be valid for 3 years from date of issuance.

The certification organization must be accredited by the American National Standards Institute (ANSI).

The following facilities are exempt: grocery stores; retail stores where a majority of sales are from a pharmacy; convenience stores; commissaries; certified farmer's markets; food facilities with approved in-house training; licensed health care facilities, including hospital employees; temporary food facilities; school cafeterias; venues with snack bars where the majority sales are from admission tickets; bed and breakfast facilities; facilities used for confinement of adults or minors; elderly nutrition programs administered by the California Department of Aging; and food facilities subject to collective bargaining agreement. Persons who already have a valid Food Safety Certification are also exempt.

EMPLOYEE HEALTH AND HYGIENE

2. Compliance	2. Compliance with communicable disease procedures	
CALCODE 113949.2 113949.5 113950(b) 113950.5	Employees with a communicable disease that is transmissible through food shall be excluded from the food facility. An employee experiencing an acute gastrointestinal illness shall be restricted from working with food and/or clean utensils, equipment, and linens. A food worker must properly cover (bandage and/or glove) any wounds or rashes on hands or exposed portions of the arms. The permit holder shall require food employees to report incidents of illness or injury to the person in charge and comply with all applicable restrictions.	
Major Violations	 The person in charge is aware of an employee with a communicable disease or aware that two or more food employees are concurrently experiencing symptoms associated with an acute gastrointestinal illness and the person in charge has not reported to the local enforcement agency, Sonoma County EH&S. The person in charge is aware of a food employee who is suffering from an acute gastrointestinal illness and has not restricted the duties of the food employee to prevent spreading the illness. The person in charge removes a restriction from a food employee before resolution of the symptoms. The person in charge allows an excluded employee to return to work before receiving local health officer clearance. When an employee who handles food or makes contact with food contact surfaces has a cut, sore, or rash on their hand that is not properly covered. 	
Minor Violations	N/A	

Notes:

Acute Gastrointestinal Illness means a short duration illness most often characterized by one of the following symptoms or groups of symptoms, which are known to be commonly associated with the agents most likely to be transmitted from infected food employees through contamination of food

- a. Diarrhea, either alone or in conjunction with other gastrointestinal symptoms, such as vomiting, fever, or abdominal cramps.
- b. Vomiting in conjunction with either diarrhea or two other gastrointestinal symptoms, such as fever or abdominal cramps

Communicable diseases that are transmissible through food means a condition caused by any of the following infectious agents:

- Salmonella typhi,
- Salmonella spp.,
- Shigella spp.,
- Entamoeba histolytica,
- Enterohemorrhagic or shiga toxin producing Escherichia coli,
- Hepatitis A virus,
- Norovirus.
- Other communicable diseases listed in the California Code of Regulations that are transmissible through food.

Exclude means to prevent a person from working as a food employee or entering a food facility except for those areas open to the general public.

Person in Charge means the individual present who is responsible for the operation of the food facility.

Restrict means to limit the activities of a food employee so that there is no risk of transmitting a disease that is transmissible through food and the food employee does not work with exposed food, clean equipment, utensils, linens, and unwrapped single-use articles.

Violations pertaining to artificial nails, nail polish, rings, or uncleanable orthopedic support devices should be marked in Data Field #5.

3. No discharge from the eyes, nose, or mouth	
CALCODE 113974	Food employees are not allowed to work with exposed food, clean equipment, clean utensils, or clean linens while experiencing persistent sneezing, coughing or runny nose that is associated with discharges from the eyes, nose or mouth that cannot be controlled by medication.
Major Violations	 A food employee is suffering from uncontrolled allergies. The employee's symptoms may include a constantly runny nose, sneezing, itchy/watery eyes or coughing and is engaged in food preparation. A waiter with discharge from the eyes due to allergies is slicing bread.
Minor Violations	N/A

Corrective Action:

If a food employee is found working while having discharges from the eyes, nose, or mouth, they shall be restricted from working with exposed food, clean equipment, clean utensils, and clean linens until the symptoms have subsided.

4. Proper eating, drinking, or tobacco use	
CALCODE 113977	No employee shall eat, drink, or smoke in any area where contamination of non-prepackaged food, clean equipment, clean utensils, clean linens, unwrapped single-use articles, or other items may result.
Major Violations	N/A
Minor Violations	Employee drink without lid and straw in food preparation area.
	 Employee is observed eating, drinking or smoking in non- designated areas where contamination may result.

Notes:

Personal drinks will be allowed in food preparation areas if the risk of contaminating the employee's hands, the beverage container, non-prepackaged food, and food-contact surfaces with the employee's saliva is eliminated. Approved practices include drinking from a closed container that is handled to prevent contamination of employee's hands or from a beverage container with a tight fitting lid and straw.

Data Field #13 is marked when a food employee is observed using a utensil to taste food more than once without being washed, rinsed, and sanitized between uses.

PREVENT CONTAMINATION BY HANDS

5a. Hands clean and properly washed

CALCODE
113952
113953.3
113953.4
113968

Employees are required to wash their hands:

- •Before beginning work,
- ·Before handling food or clean equipment/utensils,
- •As often as necessary during food preparation to remove soil and contamination,
- •When switching from working with raw to ready-to-eat foods,
- After touching body parts,
- After using the restroom,
- •Any time when contamination may occur.

Hand sanitizer must be approved and shall be applied only to hands that have been properly cleaned.

Food employees shall keep their fingernails trimmed, filed, and maintained so that the edges and surfaces are cleanable and not rough.

Major Violations

Major handwashing violations may be documented when the *direct contamination* of food or food contact surfaces (such as in use cutting boards and utensils) has occurred by unclean hands that have been in contact with:

- · Secretions of the eyes, ears, nose and mouth
- Sweat
- Raw animal product
- Or other object that most likely contains high levels of contamination, for example exterior garbage dumpsters or toilets. This DOES NOT include objects like refrigerator handles or scoops.
- An employee is observed handling raw meat. The employee then applies hand sanitizer without properly
 washing their hands prior to the sanitizer application. The employee then handles
 ready-to-eat food items.
- An employee that handles food, clean equipment or utensils, clean linens, or single service utensils did not
 wash their hands after using the restroom.
- An employee did not wash their hands after eating or smoking and before handling food.
- An employee handles raw meat and then proceeds to handle vegetables or clean customer utensils without washing their hands.

Minor Violations

Minor handwashing violations may be documented when improper handwashing procedures are observed during an inspection, but do not meet the criteria for a MAJOR VIOLATION.

- Dishwasher loads dirty dishes into dishwasher and then stacks clean dishes without first washing hands.
- Food preparer leaves preparation area and return to engage in open food preparation without washing hands (no direct contamination observed as in major violation criteria).
- An employee washes hands and instead of using paper towels to dry their hands, the employee uses a clean cloth towel.
- An employee did not wash hands after talking on the phone or handling money and before handling food.

Corrective Action:

The food employee shall wash their hands and portion of arms as required.

Notes:

Violations pertaining to handling food with cuts, sores, or rashes on the hands should be marked in Data Field #2.

5b. Bare hand contact and glove use	
CALCODE 113961 113973(b-f)	Bare hand and arm contact with non-prepackaged ready-to-eat foods shall be minimized by using utensils such as scoops, tongs, gloves, paper wrappers, or other implements.
. ,	Gloves shall be properly used and changed when required.
Major Violations	 An employee wearing gloves handles raw meat, then takes off his gloves. The employee touches the contaminated outer surface of the gloves with his bare hands. The employee then proceeds to handle ready-to-eat food items.
Minor Violations	 A food employee with artificial nails, nail polish, or rings (other than a plain ring, such as a wedding band) is observed handling unpackaged food or clean utensils without the use of gloves (no cross-contamination observed as in major violation criteria).
	A food employee is not using a utensil to minimize bare hand contact with food.
	An employee did not wash hands after talking on the phone or handling money and before handling food.

Corrective Action:

The food employee shall use utensils when possible. Employees shall change gloves as often as handwashing is required.

Notes

Food that has already been served to the consumer shall be handled only with utensils. These utensils shall be properly washed and sanitized before reuse.

Slash-resistant gloves may be used with ready-to-eat food that will not be subsequently cooked if the slash-resistant gloves have a smooth, durable, and nonabsorbent outer surface or if the slash-resistant gloves are covered with a smooth, durable, nonabsorbent glove, or a single-use glove.

Hands are not required to be washed when changing gloves if the employee is performing the same task. For example: an employee changes gloves while continuing to make sandwiches. However if changing gloves presents an opportunity for cross-contamination, proper handwashing procedures must be exercised.

Single use gloves may not be reused. Washing is allowed for multi-use gloves only, usually made of a heavy rubber material.

Violations pertaining to handling food with cuts, sores, or rashes on the hands should be marked in Data Field #2.

6. Adequate	6. Adequate handwashing facilities supplied and accessible	
CALCODE 113953 113953.1 113953.2 114067	Adequate facilities shall be provided for handwashing. Handwashing cleanser and sanitary single-use towels shall be provided in dispensers; heated-air hand drying device may be substituted for single-use towels. Handwashing facilities shall be provided within or adjacent to toilet rooms. The number of handwashing facilities required shall be in accordance with local building and plumbing codes.	
,	The handwashing facility shall be separated from the warewashing sink by at least 24 inches or by a metal splashguard with a height of at least 6 inches.	
Major Violations	No soap or paper towels adjacent to the handwash sink in the kitchen.	
	Note: If there are other handwash sinks within a reasonable proximity that are stocked, the violation may be classified as minor.	
	Lack of soap or paper towels in the employee or public restroom.	
	Handwash sink is not accessible.	
	Note: A non-accessible handwash sink would only be marked as a major violation if the obstruction must be moved in order for an employee to wash his/her hands. If handwashing is possible and likely, in light of the obstruction, it should be marked as a minor violation.	

Minor Violations

- Bar soap is used at the kitchen handwash sink instead of liquid soap in approved dispenser.
- Handwash sink is installed less than 24 inches away from a warewashing drainboard and no splashquard is installed.

Note: There is some tolerance for incidental use of the handwash sink that does not obstruct or hinder hand washing (i.e. ice dumped in sink).

• Unenclosed paper towel dispenser at handwashing sink.

Corrective Action:

Handwash facilities must be available to make handwashing not only possible, but likely.

Major violations must be immediately resolved so that handwashing can be performed properly otherwise the facility may be subject to closure.

Notes:

Except when it is determined that nonconforming structural conditions pose a public health hazard, existing facilities shall be in compliance with the law (113953) pending replacement or renovation.

Food facilities constructed or extensively remodeled after January 1,1996, that handle non-prepackaged food, shall provide facilities exclusively for handwashing in food preparation areas and in warewashing areas that are not located within or immediately adjacent to food preparation areas.

A warewashing sink shall not be used for handwashing except in food facilities that were constructed prior to January 1, 1996, and where there are no facilities exclusively for handwashing in food preparation areas. [114125]

A violation of this nature would be marked in Data Field #34.

Violations pertaining to water and water temperatures would be marked in data field #21.

TIME AND TE	MPERATURE RELATIONSHIPS		
7. Proper hot	7. Proper hot and cold holding temperatures		
CALCODE 113996 113998	Potentially hazardous food (PHF) shall be held at or below 41°F or at or above 135°F. Food preparation outside of required holding temperatures shall in no case exceed 2 cumulative hours without a return to the specified holding temperatures.		
Major Violations	 Potentially hazardous cold food is held at 51°F or above as a result of an improper process, practice or equipment failure. 		
	 Potentially hazardous hot food is held at 129°F or below as a result of an improper process, practice or equipment failure. 		
	Examples:		
	 Deli display case holding items at 52°F. 		
	 PHF is thawing improperly and its temperature is 55°F. 		
	 Cooked pasta and cream sauce in a container on the counter at 71° F. The manager states that it is under time management – placed out 3 hours ago according to cook – no written log available. (Since no log is available, "time as a public health control" does not apply.) 		
	 Pooled eggs held at temperatures of 51°F to 129°F. 		
Minor Violations	• PHF is held at or between 130°F – 134°F.		
	• PHF is held at or between 42°F – 50°F.		
	 PHF is thawing under standing or warm running water and the temperature of the PHF is between 42°F - 50°F. 		

Exceptions:

Refrigerated PHFs may be at a temperature of 45°F or below when received, if the PHF is cooled to 41°F or below within four hours of receipt. [114037]

If a temperature other than 41°F for a PHF is specified in law governing its distribution, the PHF may be received at the specified temperature and cooled as specified in subdivisions (d) and (e) of Section 114002. [114037].

PHF that is received hot shall be at a temperature of 135°F or above. [114037] Live molluscan shellfish shall not be accepted unless received at a temperature of 45°F or below. A temperature above 45°F is acceptable if the Molluscan shellfish is received on the date of harvest. [114037]

The following foods may be held at or below 45°F: [113996]

- 1. Raw shell eggs.
- 2. Unshucked live molluscan shellfish.
- 3. Pasteurized milk and pasteurized milk products in the original sealed containers.
- 4. PHFs held for dispensing in serving lines and salad bars during periods not to exceed 12 hours in any 24-hour period. Note: Foods held as previously described must be discarded after the 12 hour period.
- 5. PHFs held for sampling at a certified farmers' market. (discard after 2 hours)
- 6. PHFs held during transportation. (30 minute max)

Notes:

When temperature violations are noted, steps should be taken by the person in charge to ensure compliance in the future. Examples include repairing malfunctioning or inoperative equipment or implementing a risk control plan (RCP) to modify preparation procedures or to institute a procedure for monitoring holding temperatures of food.

For purposes of this section, a display case shall not be deemed to be a serving line.

Corrective Action:

Fruits / Vegetables

Kimchi

Garlic in water

Cut/whole raw vegetables

Cut fruit (other than melon)

Jarred or canned chilies

If a major violation is found and it is determined that food was held between 51°F to 129°F for more than 4 hours the food should be voluntarily discarded or impounded, forms such as those used for impound or embargo must be completed following the jurisdiction's procedures. Disposition of any impounded food item shall be conducted within 30 days as specified in Section 114393.

Roasts cooked to a temperature and for a time as specified in subdivision (b) of section 114004 may be held at a temperature of 130°F or above. (See Data Field #10 "Proper Cooking Time and Temperature" for details).

EXAMPLES OF POTENTIALLY HAZARDOUS FOODS Fruits / Vegetables Meat All cooked vegetables, cooked rice and legumes Beef, poultry, fish, lamb, pork, ratites (cooked or raw) All sprouts Bakery products containing meat. Vegetable, soft cheeses (bao, peroski) Baked/cooked potato Rehydrated mashed potatoes Vegetable, seafood, beef, chicken, or turkey broth Cut melon Bologna Cut tomatoes Gravies (reconstituted or facility-made) Edamame Hot dogs, sausage, Chorizo (cooked or raw) Hummus Opened canned vegetables Opened canned meat or fish Rehydrated vegetable products containing PHF's Raw bacon Tofu, texturized vegetable protein Seafood excluding live fish Rehydrated garlic in oil - anything grown in the ground that is then stored in oil (garlic, onions, etc.) Dairy Miscellaneous All casseroles containing PHF's Eggs, milk Cheesecake Cooked noodles Cream pastries (if cream is not commercially made, Liquid batter for dipping PHF's check label) Cream cheese Facility made salad dressing, mayonnaise, or aioli Food containing eggs (i.e. quiche, custards, hollandaise sauce) Funnel cake, pancake and waffle batter (containing PHF's), including rehydrated funnel cake, pancake and cake mix Opened ultra-pasteurized products Pizza Sliced/Shredded/crumbled cheeses (cheddar, jack, blue, etc.) Soft cheeses: (feta, soft Mexican style cheese, feta, brie etc.) Whipped butter Whipped cream (including ultra pasteurized) **EXAMPLES OF NON-POTENTIALLY HAZARDOUS FOOD**

Dairy

Butter/margarine

of cheddar)

Pickled eggs

Hard boiled eggs in intact shells (must be air-cooled)

Manufacturer sealed hard cheeses (i.e. parmesan, whole block

Sauerkraut

Salsa/pico de gallo with a pH <4.6

Unopened canned meats and vegetables (including kidney beans)

Meat

Salami

Cooked bacon (soft or crisp)
Commercially manufactured jerky
Commercially made salted pork or fish

Pepperoni Pickled pig's feet Prosciutto Miscellaneous

Commercially manufactured icing, glazes

Unopened ultra-pasteurized products

Processed sliced cheeses Sour cream, yogurt

Peanut butter

Teriyaki sauce, soy sauce, fish sauce, oyster sauce

Dehydrated garlic in oil

Uncooked rehydrated rice noodles

8. Proper use of time as a public health control	
CALCODE 114000	When time only, rather than time in conjunction with temperature is used as a public health control, proper records and documentation must be maintained
Major Violations	 PHF found between 51°F-129°F and the time on the sticker has expired. PHF found between 51°F-129°F and time tracking is not utilized (no time logs or time stickers). PHF is reheated/refrigerated to reset the time.
Minor Violations	 Written procedures are not maintained when using time as a public health control. A PHF is at 42°F-50°F or 130°F-134°F and facility is not tracking time (no temp logs, no stickers), but allegedly uses time as health control factor for the PHF in question. It is determined that the food item in question has not been in the danger zone for over 4 hours.

Corrective Action:

If food is found in the temperature danger zone due to improper implementation of time as a public health control, it may be determined that food should be voluntarily discarded or impounded. Forms such as those used for impound or embargo must be completed following the jurisdiction's procedures. Disposition of any impounded food item shall be conducted within 30 days as specified in Section 114393.

Notes:

If the PHF is found in the temperature danger zone, written procedures are not available and time stamps or written time/temperature logs are not used "Time as a public health control" does not apply. **Data Field #7** "**Proper Hot and Cold Holding Temperatures**" would be marked.

Time as a public health control cannot be used for raw eggs in licensed health care facilities or in public and private school cafeterias.[114000]

Food may not be reheated or refrigerated in an effort to reset holding time while using Time as a Public Health Control. Additionally, once Time as a Public Health control methods are initiated, foods must be discarded after 4 hours.

9. Proper cooling methods

CALCODE 114002 114002.1

All potentially hazardous food shall be rapidly cooled from 135°F to 41°F, within 6 hours, and during this time the decrease in temperature from 135°F to 70°F, shall occur within 2 hours.

Potentially hazardous food shall be cooled within 4 hours to 41°F or less if prepared from ingredients at ambient temperature, (such as reconstituted foods and canned tuna) or is received at temperature above 41°F as specified in Section 114037.

Potentially hazardous foods must be rapidly cooled using one or more of the following methods.

- •Placing the food in shallow pans,
- •Separating the food into smaller or thinner portions,
- Using rapid cooling equipment,
- •Using containers that facilitate heat transfer.
- Adding ice as an ingredient,
- Using ice paddles,
- •Inserting appropriately designed containers in an ice bath and stirring frequently,
- •In accordance with an HACCP plan adopted pursuant to this part,
- •Utilizing other effective means that have been approved by the enforcement agency.

Major Violations	 Food cooling with or without intervention that has exceeded the first critical time/temp limit shall be documented as a major violation. Food shall be VC&D/impounded. Food cooling with or without intervention that has exceeded the second critical time/temperature limit shall be documented as major violation. Food shall be VC&D/impounded.
Minor Violations	• Food cooling without intervention and has not exceeded the first critical time/temp limit shall be documented as a minor violation. Approved intervention or rapid reheating shall be initiated immediately.

10. Proper cooking time and temperatures

CALCODE 114004 114008 114010

Comminuted meat (ground beef/hamburger/ground pork), injected meats, and raw shell eggs shall be heated to 155°F for 15 sec. or using the time and cooking temperature relationships specified in the following chart:

Minimum	
Temperature(°F)	Time
145	3 minutes
150	1 minute
158	<1 second (instantaneous)

Single pieces of beef, lamb, veal, and pork; fish or eggs served for immediate service shall be heated to 145°F for 15 seconds.

Poultry, comminuted poultry (ground turkey/ground chicken) and stuffed fish / meat / poultry shall be heated to 165°F for 15 seconds.

Raw foods of animal origin cooked in a microwave oven shall meet all of the following requirements:

- Be rotated or stirred throughout or midway during cooking to compensate for uneven distribution of heat
- 2. Be covered to retain surface moisture.
- 3. Be heated to a temperature of at least 165°F in all parts of the food.
- 4. Stand covered for at least two minutes after cooking to obtain temperature equilibrium.

Fruits and vegetables that are cooked for hot holding shall be cooked to a minimum temperature of 135°F.

Major Violations

Any variation below the minimum standards set forth by CALCODE.

 Food temperatures checked do not meet the temperature requirements for cooking and the employee doing the cooking attempts to serve the product without returning the product to the cooking process.

Example:

The final cooking temperature of a hamburger patty was measured at 140°F (see Data Field #19 for made to order items).

Minor Violations N/A

Corrective Action:

If required cooking temperatures are not met, the operator must continue cooking the food until the proper temperature is reached.

If the consumer specifically orders the food less than thoroughly cooked.

The food facility notifies the consumer, orally or in writing, at the time of ordering that the food is raw or less than thoroughly cooked. Whole beef roasts, corned beef roasts, pork roasts and cured pork roasts, such as ham, shall be cooked as specified in both of the following:

1. In an oven that is preheated to the temperature specified for the roast's weight in the following chart and that is held at that temperature:

Oven Type	Oven temperature based on roast weight	
	Less than 10 lbs	10 lbs or more
Still Dry	350°F or more	250°F or more
Convection	325°F or more	250°F or more
High Humidity*	250°F or less	250°F or less

^{*} Relative humidity greater than 90% for at least 1 hour measured in the cooking chamber or in a moisture impermeable bag that provides 100% humidity.

2. As specified in the following chart, to heat all parts of the food to a temperature and for the holding time that corresponds to that temperature:

Temperature (°F)	Time* in Minutes	Temperature (°F)	Time* in Seconds
130	112	147	134
131	89	149	85
133	56	151	54
135	36	153	34
136	28	155	22
138	18	157	14
140	12	158	0
142	8		
144	5		
145	4		
* Holding time may include postoven heat rise.			

Notes:

If a food is cooked below the required temperature, but the facility has a Consumer Advisory or an approved variance with a HACCP plan for that food item, then no violation has occurred.

If no cooking is observed during the inspection, but the facility does cook PHFs, the next routine inspection should be at a different time so that cooking procedures can be observed.

The cooking temperatures of food will be measured to determine compliance or noncompliance. Compliance or noncompliance will not be determined based on discussions with managers. The temperature of raw animal food and each species cooked during the inspection should be taken. (For instance, if the facility fries chicken, scrambles eggs, bakes fish, grills hamburgers, and slow-roasts prime rib during the inspection – the final cooking temperatures of all of the products should be measured and documented.)

11. Proper reheating procedures for hot holding	
CALCODE 114014 114016	Any potentially hazardous food that has been cooked, cooled and subsequently reheated for hot holding shall be reheated to a temperature of 165°F for at least 15 seconds. Cooked and refrigerated food that is prepared for immediate service in response to an individual consumer order may be served at any temperature.
Major Violations	 It is observed that cold foods are taken from the walk-in refrigerator and placed directly onto the steam table for reheating and hot holding. Items currently on steam table are holding at 135°F and the steam table is set to its highest setting. Observed soup on soup warmer being served before it reaches 165°F.

Minor Violations N/A

Exceptions:

Ready-to-eat food taken from a commercially processed, hermetically sealed container, or from an intact package from a food processing plant shall be heated to a temperature of at least 135° F for hot holding.[114016]

Cooked and refrigerated food that is prepared for immediate service in response to an individual consumer order may be served at any temperature.[114014]

Notes:

In order for reheating to be documented as a major violation, an incorrect and/or inadequate process must be observed. If reheating practices are not witnessed during the inspection, knowledge of the facility's practices should be obtained through discussions with cooks and/or managers.

Reheating for hot holding shall be done rapidly, and the time the food is between 41°F and 165°F shall not exceed two hours.

Remaining unsliced portions of roasts that are cooked as specified under CALCODE Section 114004 may be reheated for hot holding using the oven parameters and minimum time and temperature conditions as specified in Section 114004.

PROTECTION FROM CONTAMINATION	
12. No re-service of returned food	
CALCODE 114079	No unpackaged food that has been served to a consumer shall be re-served or later used for human consumption.
Major Violations	 Left over tortilla chips from one consumer were re-served to another consumer. Leftover bread from tables was made into croutons.
Minor Violations	N/A

Notes:

A container of food that is not potentially hazardous may be transferred from one consumer to another if the food is dispensed so that it is protected from contamination and the container is closed between uses, such as salt and pepper shakers, a narrow-neck bottle containing catsup, steak sauce, or if the food, such as crackers is in an unopened original package and is maintained in sound condition, and if the food is checked on a regular basis. Undamaged, unopened, non-potentially hazardous, individually prepackaged food may be re-served to another customer.

13. Food free from contamination and adulteration

13. Food free from contamination and adulteration		
CALCODE 113967 113976 113980 113988	Any food is adulterated if it bears or contains any poisonous or deleterious substance that may render it impure or injurious to health. No employee shall commit any act that may cause the contamination or adulteration of food, food-contact surfaces, or utensils.	
113990 114035 114254(c) 114254.3	All food shall be manufactured, produced, prepared, compounded, packed, stored, transported, kept for sale, and served so as to be pure and free from adulteration and spoilage; shall have been obtained from approved sources; shall be protected from dirt, vermin, unnecessary handling, droplet contamination, overhead leakage, or other environmental sources of contamination; shall otherwise be fully fit for human consumption.	
	Ice that has been used as a medium for cooling foods or prepackaged foods shall not be used for human consumption.	
	Food shall be inspected as soon as practical upon receipt and prior to any use, storage, or resale. Potentially hazardous food shall be inspected for signs of spoilage and randomly checked for adherence to the temperature requirements as specified in Section 113996.	
	A container previously used to store poisonous or toxic materials shall not be used to store, transport, or dispense food, utensils, or linens.	

Major Violations

Major violations include any violation of these sections when actual contamination or adulteration of food has occurred.

- · Foreign object found in food (glass, bandage).
- Rodent droppings, cockroach, fly (disease carrying) in food product.
- Chemical contamination of food.
- Containers that were previously used to store toxic materials are now used for food storage (laundry detergent bucket used for food storage).
- A food employee is observed using a utensil more than once to taste food without properly washing and sanitizing the utensil between uses.
- Washing produce in a warewashing compartment without first cleaning and sanitizing the compartment.
- Use of moldy, spoiled food.
- Lubricants that are not food grade are used on food contact surfaces.
- · Bloated or leaking cans.
- Same tong used for raw meat and ready to eat food items.

Minor Violations

- Fruit flies, weevils or moths in food items.
- Moldy food stored in the walk- in refrigerator not intended for service or moldy food on retail shelf in market.
- · Major dents on the rim or seams of cans.
- Employee beverage stored in consumable ice

Corrective Action:

If food is found to be contaminated or adulterated it shall be voluntarily discarded or impounded. In addition, the Environmental Health Specialist should ensure that management and food employees are aware of the risk of serving contaminated or adulterated food. Disposition of any impounded food item shall be conducted within 30 days as specified in Section 114393.

Notes:

This data field is marked when **actual** contamination has occurred, whereas **prevention** from contamination would be covered in Data Fields such as #26-29, identified under "General Food Safety Requirements."

14a. Food contact surfaces cleaned and sanitized as required

CALCODE 113984(d) 114097 114099.1 114105 114109 114111 114113 114115(a,b,c) 114117 114125 114141 114099.2

All food-contact surfaces and utensils shall be cleaned as required. Utensils and food-contact surfaces of equipment must be cleaned at the following times:

- Before each use with a different type of raw food of animal origin such as beef, fish, lamb, pork, or poultry,
- Each time there is a change from working with raw foods to working with ready-to-eat foods or produce.
- At any time during the operation when contamination may have occurred.

If in contact with potentially hazardous food, equipment food-contact surfaces and utensils shall be cleaned at least every 4 hours or as required.

Before using or storing a food temperature measuring device. Surfaces of utensils and equipment contacting food that is not potentially hazardous shall be cleaned in any of the following circumstances:

- · At any time when contamination may have occurred,
- At least every 24 hours for iced tea dispensers and consumer self-service utensils such as tongs, scoops, or ladles,
- Before restocking consumer self-service equipment and utensils such as condiment dispensers and display containers,
- In equipment such as ice bins and beverage dispensing nozzles and enclosed components of
 equipment such as ice makers, cooking oil storage tanks and distribution lines, beverage and syrup
 dispensing lines or tubes, coffee bean grinders, and water vending equipment, at a frequency specified
 by the manufacturer, or, absent manufacturer specifications, at a frequency necessary to preclude
 accumulation of soil or mold.

Major Violations

• Contamination of food-contact surfaces that could result in food contamination.

	Meat slicer not washed at required frequency (every 4 hours or less in facility at room temperature).
	• In use preparation surfaces (including knives, basting brushes, etc.) are not cleaned and sanitized a minimum of every four hours.
Minor Violations	Equipment and utensils that are not currently in use are not clean to sight and touch.
	 The warewashing sink is used to wash wiping cloths, wash produce, or thaw food and the sink is not cleaned and sanitized before and after each specific use.

Surfaces of utensils and equipment contacting potentially hazardous food may be cleaned less frequently than every four hours if any of the following occurs:

- (1) In storage, containers of potentially hazardous food and their contents are maintained at temperatures as specified in Section 113996 and the containers are cleaned when they are empty.
- (2) Utensils and equipment are used to prepare food in a refrigerated room or area that is maintained at or below 55°F. In that case, the utensils and equipment shall be cleaned at the frequency that corresponds to the temperature as depicted in the following chart and the cleaning frequency based on the ambient temperature of the refrigerated room or area shall be documented and records shall be maintained in the food facility and made available to the enforcement agency upon request:

Temperature	Cleaning Frequency
5.0°C (41°F) or less	24 hours
>5.0°C - 7.2°C (>41°F - 45°F)	20 hours
>7.2°C - 10.0°C (>45°F - 50°F)	16 hours
>10.0°C - 12.8°C (>50°F - 55°F)	10 hours

- (3) Containers in serving displays such as salad bars, delis, and cafeteria lines holding ready-to-eat potentially hazardous foods that are maintained at the temperatures specified in Section 113996 are intermittently combined with additional supplies of the same food that is at the required temperature, and the containers are cleaned and sanitized at least every 24 hours.
- (4) Temperature measuring devices are maintained in contact with food, such as when left in a container of deli food or in a roast, held at temperatures specified in Sections 113996 and 114004.
- (5) Equipment is used for storage of packaged or unpackaged food, such as a reach-in refrigerator, and the equipment is cleaned at a frequency necessary to preclude accumulation of soil residues.
- (6) The cleaning schedule is approved based on consideration of characteristics of the equipment and its use, the type of food involved, the amount of food residue accumulation, and the temperature at which the food is maintained during the operation and the potential for the rapid and progressive multiplication of pathogenic or toxigenic microorganisms that are capable of causing foodborne disease.
- (7) In-use utensils are intermittently stored in a container of water in which the water is maintained at or below 41°F or at or above 135°F and the utensils and container are cleaned at least every 24 hours or at a frequency necessary to preclude accumulation of soil residues.

Cleaning of the utensil or food-contact-surfaces of equipment is not required if the food contact surface or utensil is in contact with a succession of different raw foods of animal origin, each requiring a higher cooking temperature as specified in Section 114004 than the previous food, such as preparing raw fish followed by cutting raw poultry on the same cutting board. [114117(b)]

Corrective Actions:

A food facility shall not be operating if there is gross contamination of food-contact surfaces that may result in the contamination of food products. The food facility shall cease operation of the food facility until all food contact surfaces have been thoroughly cleaned and sanitized. If found operating, the enforcement officer shall suspend the permit to operate until the food facility is able to properly clean and sanitize equipment or utensils. The enforcement officer shall require that all equipment and utensils be cleaned and sanitized prior to reinstating the permit.

14b. Proper warewashing and sanitizing procedures CALCODE Manual warewashing shall be accomplished by using a three-compartment sink where the utensils are first 114099.4 precleaned, then washed, rinsed, sanitized, and air dried. 114099.6 All food contact surfaces of utensils and equipment shall be sanitized as required. Manual sanitization shall be accomplished by one of the following: • Contact with 100ppm chlorine solution for 30 seconds, Contact with 25ppm iodine solution for 1 minute, Contact with 200ppm quaternary ammonia solution for 1 minute, • Contact with water of at least 171°F for 30 seconds. Automatic warewash units shall meet manufacturers specifications for sanitizer concentrations. **Major Violations** • Employee skips sanitization step during manual dishwashing. • Dish machine in use and is running with sanitizer reading = 0ppm. Note: If the dish machine can't be fixed during inspection and no manual dishwashing facilities are available, the facility is subject to closure. • Water in rinse cycle < 150 °F at high temperature dishwasher. Dishes/equipment/food contact surface washed manually or in an automatic dishwasher without soap/detergent and dishes are still soiled after a full cycle. **Minor Violations** • Employee observed washing dishes using approved steps in the wrong order. Inadequate contact time with sanitizer (chlorine < 30 seconds, quaternary ammonium < 1 minute). During manual warewashing chlorine reading < 100 ppm but >0ppm • Dish machine in use running with sanitizer reading less than 50 ppm but more than 0 ppm. Water in high temperature dishwasher reaches 150 °F - 159°F but not reaching 160 °F (or manufacturer's instructions). · Towel drying of dishware (towel appears clean). Equipment and utensils are not air dried or properly stored to facilitate drying after sanitizing. Equipment and utensils are not allowed to adequately drain of sanitizer before reuse. • The washing temperature in the low temperature automatic dishwasher is not reaching proper washing temperature per manufacturer's specifications but the dishes are coming out clean. Water temperature in wash compartment of warewashing sink is less than 100°F.

Corrective Action:

A food facility that prepares food shall not be operating if there is no method to properly clean and sanitize equipment or utensils. The food facility shall cease operation immediately. The food facility shall remain closed until a method to clean and sanitize equipment or utensils is provided.

If found operating, the enforcement officer shall suspend the permit to operate until the food facility is able to properly clean and sanitize equipment or utensils.

The enforcement officer shall require that all equipment and utensils be cleaned and sanitized prior to reinstating the permit.

Notes:

For dishwashing in an automatic unit, manufacturer specifications for sanitizer concentrations should be followed, usually 50 -100 ppm chlorine.

Machine sanitization of utensils using high temperature must be at least 160°F measured at the dish.[114099.6]

Lack of testing equipment for applicable sanitization method should be marked in Data Field #34 Drying wet clean utensils with a damp soiled cloth should be marked in Data Field #13. Lack of hot water to the facility should be marked in Data Field #21

FOOD FROM APPROVED SOURCE

15. Food obtained from approved source

CALCODE
113980
113982
114021
114023
114024
114025
114027
114029
114031
114041

All food shall be obtained from an approved source.

All food shall be manufactured, produced, prepared, compounded, packed, stored, transported, kept for sale, and served so as to be pure and free from adulteration and spoilage; shall have been obtained from approved sources; shall be protected from dirt, vermin, unnecessary handling, droplet contamination, overhead leakage, or other environmental sources of contamination; shall otherwise be fully fit for human consumption.

Food prepared in a private home may not be used or offered for sale in a food facility.

Liquid, frozen, and dry eggs and egg products shall be obtained pasteurized.

Frozen milk products, such as ice cream, shall be obtained pasteurized as specified in 21 C.F.R. 135 – Frozen Desserts.

Fluid and dry milk and milk products complying with Grade A standard as specified in law shall be obtained pasteurized.

Ice for use as a food or a cooling medium shall be made from potable water.

Fish that is received for sale or service shall be commercially and legally caught or harvested.

Molluscan shellfish shall be obtained from sources according to law or the requirements specified in the United States Department of Health and Human Services, Public Health Service, Food and Drug Administration, National Shellfish Sanitation Program Guide for the Control of Molluscan Shellfish.

Molluscan shellfish received in interstate commerce shall be from sources that are listed in the Interstate Certified Shellfish Shippers List.

Molluscan shellfish that are recreationally caught shall not be received for sale or service.

Game animals shall be received from an approved source and shall not be received for sale or service if it is a species of wildlife that is listed in 50 C.F.R. 17 Endangered and Threatened Wildlife and Plants or is listed as an endangered or threatened animal by the California Department of Fish and Game.

Shell eggs shall be received clean and sound and may not exceed the restricted egg tolerances for United States Consumer Grade B Standards.

Major Violations

Major violations include any violations of these sections.

Minor Violations

N/A

Exceptions:

Properly labeled prepackaged raw milk and raw milk products obtained from an approved source and dispensed and sold at retail by the food facility in compliance with 17 CCR 11380 are not required to be pasteurized. [114024]

The enforcement agency may approve the use of legally obtained donated fish and game by nonprofit organizations authorized to serve meals to indigent persons. "Fish," as used in this subdivision, shall be defined as that term is used in Section 45 of the Fish and Game Code. "Game," as used in this subdivision, means any game bird, as defined in Section 3500 of the California Fish and Game Code, or game mammal, as defined in Section 3950 of the Fish and Game Code. [114031]

Corrective Action:

If food is from an unapproved, unsafe, or otherwise unverifiable source, the food must be voluntarily discarded or impounded. Forms such as those used for impound or embargo must be completed following the jurisdiction's procedures. Disposition of any impounded food item shall be conducted within 30 days as specified in Section 114393.

Note:

Prepackaged items that only have their label on their large shipping containers must have labeling information visible at their retail display.

Food transportation vehicles may be inspected only when the transporter has arrived at the retail food facility, when stationary at an agricultural inspection station, or at a border crossing. Food transporter violations should be referred to the California Department of Public Health for follow-up. Violations observed on vehicles found at a food facility should be marked in this data field if the facility has accepted delivery of food from the transporter.

16. Compliance with shellstock regulations; tags/display		
CALCODE 114039 114039.1 114039.2 114039.3 114039.4 114039.5	Shellstock shall have certification tags and shall be properly stored and displayed. Molluscan shellfish life support system display tanks that are used to store and display shellfish that are offered for human consumption shall be operated and maintained in accordance with a HACCP plan as specified in Section 114419.1.	
Major Violations	 Missing or incomplete shellfish certification tags or improper wet storage of shellfish (includes commingling of shellfish) A bag of molluscan shellfish lacking tags. Shellfish from two different bags stored together (commingled). 	
Minor Violations	 When received, shellstock is not discarded when not reasonably free of mud, dead shellfish, or broken shells. Shellstock has been removed from the original container unless displayed on drained ice or held in a display container with source properly identified. An operator buys live shellstock, places it inside the freezer then finally thaws them out to place in the retail area, and the operator has not labeled the shellstock as "Previously Frozen." 	

If the shellstock harvester's tag or label is designed to accommodate each dealer's identification, individual dealer tags or labels need not be provided. [114039.1(c)]

Shellstock may be removed from the container in which they are received and displayed on drained ice or held in a display container. A quantity specified by a consumer may be removed from the display or display container and provided to the consumer if the source of the shellstock on display is identified as specified under Section 114039.1 and recorded as specified under Section 114039.4 and the shellstock are protected from contamination. [114039.3]

Shucked shellfish may be removed from the container in which they were received and held in a display container from which individual servings are dispensed upon a consumer's request if the labeling information for the shellfish on display as specified under Section 114039 is retained and correlated to the date when, or dates during which, the shellfish are sold or served and the shellfish are protected from contamination. [114039.3]

Molluscan shellfish life support system display tanks that were in operation prior to the effective date of this part need not comply with Section 114419. [114039.5]

Corrective Action:

If food is from unapproved, unsafe, or otherwise unverifiable sources and it is determined that food should be voluntarily discarded or impounded, forms such as those used for impound or embargo must be completed following the jurisdiction's procedures. Disposition of any impounded food item shall be conducted within 30 days as specified in Section 114393.

A package of raw shucked shellfish or shellstock that does not bear a label or that bears a label that does not contain all the information required by subdivision (a) shall be voluntarily discarded or impounded.

17. Compliance with Gulf oyster regulations		
CALCODE 113707	Raw Gulf Oysters shall not be offered for sale, without evidence of approved treatment, between the months of April 1 - October 31.	
Title 17 CA Code of Regulations § 13675	Raw Gulf Oyster warning signs are required to be posted for untreated oysters between the months of November 1 - March 31.	
Major Violations	Major violations include any violations of these sections.	
Minor Violations	N/A	

Corrective Action:

Immediately remove untreated Gulf Oysters from sale during banned months (April 1 - October 31) unless evidence is provided that the oysters have been treated by a method approved by the California Department of Public Health, Food and Drug Branch. If the oysters are not voluntarily removed by the operator, then the Environmental Health Specialist should impound the oysters and await disposition of the product. If signs are missing during November 1 - March 31, immediate corrective action should be taken to provide the approved signage.

CONFORMANCE WITH PROCEDURES

18. Compliance with HACCP plan or variance conditions

CALCODE 113799 113801 114057 114057.1 114417.6 114419

HACCP plan (Hazard Analysis Critical Control Point) means a written document that complies with the requirements of Section 114419.1 and that delineates the formal procedures for following the Hazard Analysis Critical Control Point principles developed by the National Advisory Committee on Microbiological Criteria for Foods. These principles include completion of the following basic steps:

- (a) Completion of hazard analysis identification by identifying the likely hazards to consumers presented by a specific food
- (b) Determination of critical control points in receiving, storage, preparation, displaying, and in dispensing of a food.
- (c) Setting of measurable critical limits for each critical control point determined.
- (d) Developing and maintaining monitoring practices to determine if critical limits are being met.
- (e) Developing and utilizing corrective action plans when failure to meet critical limits is detected.
- (f) Establishing and maintaining a recordkeeping system to verify adherence to an HACCP plan.
- (g) Establishing a system of audits to do both of the following:
 - Initially verify the effectiveness of the critical limits set and appropriateness of the determination of critical control points.
 - (2) Periodically verify the effectiveness of the HACCP plan.

Potentially hazardous foods that are packed by the food facility in reduced-oxygen packaging or have been partially cooked and sealed in any container or configuration that creates anaerobic conditions shall be plainly date coded. The date coding shall state "Use By," followed by the appropriate month, day, and year.

A food facility that packages potentially hazardous food using a reduced-oxygen packaging method must operate under a HACCP plan which has been approved by the California Department of Public Health (CDPH).

Food facilities may engage in the following only pursuant to an HACCP plan that has been approved by the CDPH:

- 1. Using acidification or water activity to prevent the growth of Clostridium botulinum.
- 2. Packaging potentially hazardous food using a reduced-oxygen packaging method as specified in Section 114057.1.

If CDPH grants a variance, or if an HACCP plan is required pursuant to Section 114419, the permit holder shall follow all requirements listed in CALCODE.

Food facilities may engage in any of the following activities only pursuant to an HACCP plan as specified in Section 114419.1:

- 1. Smoking food as a method of food preservation rather than as a method of flavor enhancement.
- 2. Curing food.
- 3. Using food additives or adding components such as vinegar as a method of food preservation rather than as a method of flavor enhancement, or to render a food so that it is not potentially hazardous.
- 4. Operating a molluscan shellfish life support system display tank used to store and display shellfish that are offered for human consumption.
- Custom processing animals that are for personal use as food and not for sale or service in a food facility.

Preparing food by another method that is determined by the enforcement agency to require an HACCP plan.

Major Violations

The food facility is not following the CDPH approved HACCP plan procedures.

	The food facility has obtained a Variance from CDPH to allow for deviation from specific code requirements and is not following the approved variance conditions or procedures.
	The food facility is packaging potentially hazardous food products using a reduced-oxygen packaging (ROP) method and has not obtained HACCP plan approval from CDPH.
	The food facility is modifying food using acidification or water activity as a means to prevent the growth of Clostridium botulinum and has not obtained HACCP plan approval from CDPH.
Minor Violations	 If the food facility operator is utilizing a practice that requires a HACCP plan without having an approved written HACCP plan, or is not following the HACCP plan as written. If the food facility operator is utilizing any of the following practices without a written HACCP plan, or is not following the HACCP plan as written: Smoking food as a method of preservation. Curing food. Using food additives as a method of preservation or as a means to change the food to non-PHF. Operating a molluscan shellfish life support tank for shellfish intended for human consumption.
	 Custom processing animals as food for personal use. Preparing food by another method that requires a HACCP plan as determined by the enforcement officer.

Except for fish that is frozen before, during, and after packaging, a food facility shall not package fish using a reduced-oxygen packaging method. [114057.1(c)]

Whole Chinese-style roast duck (§114425) and Korean Rice Cakes (§114429) do not require a HACCP plan.

Corrective Action:

If it is determined during an inspection that a CDPH approved HACCP plan is required or that the CDPH approved HACCP plan is not being followed, the affected food products should be impounded.

If a CDPH variance is issued, a copy of the variance letter must be kept at the food facility and provided to the enforcement officer upon request. If it is determined during an inspection that the alternate procedures detailed in the variance letter are not being followed, the enforcement officer should impound the affected food products and notify CDPH in writing as soon as possible.

HACCP plans that are required, but that do not require prior CDPH approval, must still be developed and followed to ensure a safe food product. If, during an inspection, it is determined that a HACCP plan is required but is either not available or not being followed, the enforcement officer should conduct a risk assessment to determine the disposition of the affected food products.

Notes:

Except for HACCP plans requiring approval by CDPH, HACCP plans do not require prior approval by the enforcement agency prior to implementation.

However, if it is determined during an inspection that a HACCP plan is required, the written HACCP plan and supporting documentation should be reviewed.

The specific food handling procedures detailed in the HACCP plan should then be evaluated to verify that the HACCP plan is being followed as written.

CONSUMER ADVISORY	
19. Advisory provided for raw or undercooked food	
CALCODE 114012 114093	Ready-to-eat food containing undercooked food or raw egg and unpackaged confectionery food containing more than ½% alcohol may only be served if the facility notifies the consumer.
Major Violations	N/A
Minor Violations	Pasteurized eggs or pasteurized egg products are not substituted for raw shell eggs in foods such as Caesar salad dressing or Hollandaise sauce and no consumer warning is provided.
Exception:	
A consumer advisory is not required when a consumer specifically orders food raw or undercooked.	
Notes:	
For violations pertaining to Gulf oysters, see Data Field #17.	

HIGHLY SUSCEPTIBLE POPULATIONS	
20. Prohibited foods not offered at high risk facilities	
CALCODE 114091	Prohibited foods may not be offered in licensed health care facilities or public/private schools.
Major Violations	 Unpasteurized juice, fluid milk or dry milk is served. Unpasteurized shell eggs are used, unless raw eggs are used for one consumer's serving at a single meal and cooked as required by code, or combined as an ingredient before baking and thoroughly cooked to a ready-to-eat form, or the facility is operating pursuant to a HACCP Plan. Food in an opened original package is re-served. Ready-to-eat foods that contain raw food of an animal origin or partially cooked foods are served. Raw seed sprouts are served.
Minor Violations	N/A

Note:

For highly susceptible populations, discussions with the person in charge and employees regarding whether or not certain foods are served or certain practices occur in the licensed health care facility and public or private school, along with observations should be used to determine compliance.

WATER / HOT WATER 21. Hot and cold potable water available An adequate, protected, pressurized, potable supply of hot water and cold water shall be provided. **CALCODE** 113953(c) Hot water shall be supplied at a minimum temperature of 120°F measured from the warewashing sink faucet. 114099.2(b) Handwashing facilities shall be equipped to provide warm water (100°F) under pressure for a minimum of 15 114101(a) seconds through a mixing valve or combination faucet. If the temperature of water provided at a handwashing 114163(a) sink is not readily adjustable at the faucet, the temperature of the water shall be at least 100°F, but not greater 114189 than 108°F. 114192 A food preparation sink shall be provided with hot and cold running water through a mixing valve. 114192.1 114195 **Major Violations** Hot water from the faucet at warewashing sinks is less than 100°F. · Contaminated or unapproved water supply. No potable water is available to the facility. Water at the handwashing sink is too hot to wash hands making the handwashing sink unusable (when water temperature is not readily adjustable at the faucet). · Lack of water at hand sink, proximity to functional sink shall be considered before documenting it as major or minor violation. Note: If all hand sinks lacked running water, the facility would be subject to closure, unless remedied during the inspection. **Minor Violations** Lack of hot water at a food preparation sink. • Hot water from the faucet at the warewashing sink is between 100°F - 119°F. • Lack of hot water at a janitorial sink. Water < 100°F at the handwash sink.

A food facility may provide only warm water if the water supply is used only for handwashing, as required in Section 113953.

Corrective Action:

A food facility with hot water measured below 100°F at the warewashing sink faucet shall immediately correct the violation (relighting a pilot light for example), find a suitable alternative, or cease food preparation in the impacted areas until water, hot water, or potable water is restored.

It is important to note that if a food facility is found operating without hot water (below 100°F), the Environmental Health Specialist will evaluate the risks associated with the lack of hot water and the warewashing sink requirements (as specified in Sections 114115 and 114117) when determining whether: the food facility could remain open for a short time until hot water can be restored; the impacted area should be closed; a suitable alternative could be implemented as a temporary measure; or if the food facility's permit should be suspended until the hot water is restored.

If there is no water, or the water supply is contaminated, a food facility shall immediately cease preparation of foods. In each of these cases, the food facility shall close or discontinue food preparation (and only sell prepackaged food items) provided potable water (or bottled water) is utilized for handwashing in the toilet rooms. Food items, including ice, prepared using non-potable water shall be voluntarily discarded and ice machines and beverage dispensers shall be cleaned and sanitized prior to reuse (once potable water becomes available).

The water temperatures once it reaches maximum must remain at the required temperature. "Peaks and valleys" in water temperatures may be due to an inadequately sized water heater.

LIQUID WASTE DISPOSAL		
22. Sewage/v	22. Sewage/wastewater properly disposed; toilet facility useable	
CALCODE 114197 114250	Liquid waste shall be disposed through the approved plumbing system and shall discharge into the public sewerage or into an approved private sewage disposal system. Toilet room is available, functioning and stocked with toilet tissue.	
Major Violations	 Overflows or back-ups of sewage and/or wastewater into the food facility. A clogged floor sink/grease interceptor that adversely impacts the use of necessary equipment. Lack of operable toilet facilities. Restroom entirely out of toilet tissue. 	
Minor Violations	 Mop water disposed of in parking lot. Condensation line from walk-in refrigerator draining outside into parking lot. One floor sink is clogged or draining slowly but there is no sign of sewage on the floor and facility plumbing can function properly without that sink, and the equipment for which that sink is used is not necessary for the facility to operate. 	

Corrective Action:

A food facility shall not operate if there is sewage overflowing or backing up in the food facility or there are no operable toilets available for food employees. The food facility shall cease operation in the impacted areas of the food facility immediately until the sewage disposal problem has been repaired. The food facility, or impacted areas, shall remain closed until all plumbing problems have been corrected and all contaminated surfaces have been cleaned and sanitized. Any contaminated food product shall be voluntarily discarded.

In the event the overflow from the facility is occurring outside, the source of the discharge must immediately cease. If a septic tank and/or grease interceptor is used and is the source of the problem, it shall be pumped as often as necessary until the sewage system can be restored to a fully functional condition.

Notes:

If toilet tissue is not stocked in every stall, but at least one of the stalls does have toilet paper, mark Data Field #43

VERMIN

23. No rodents, insects, birds, or animals inside facility

CALCODE 114259.1 114259.4 114259.5	Each food facility shall be kept free of vermin: rodents (rats, mice), cockroaches, flies.
Major Violations	 Cockroaches, mice, rats, flies and similar disease carrying vermin are present within the food facility. Evidence of their presence would include: live bodies, fresh droppings, vomitus, urine stains, or gnaw marks. The presence of vermin has caused, or would be likely to cause contamination of food, equipment, packaging, or utensils.
Minor Violations	 Non disease carrying insects, weevils, gnats present in facility. Live animals (other than service animals) are allowed in a food facility.

Corrective Action:

A food facility shall not operate when there is a vermin infestation that has resulted in the contamination of food contact surfaces, food packaging, utensils, food equipment, or adulteration of food(s). The food facility shall cease operation of the food facility immediately. The food facility shall remain closed until: there is no longer evidence of a vermin infestation; all contaminated surfaces have been cleaned and sanitized; and contributing factors such as cleaning, repairs, and the elimination of harborages have been resolved.

A food facility found operating while experiencing a vermin infestation that has resulted in the contamination of food contact surfaces, food packaging, utensils, food equipment, or adulteration of food(s) **will be closed** by the Environmental Health Specialist.

Food that has been adulterated due to the presence of insects or vermin must be voluntarily discarded.

Notes and Exceptions:

Food employees with service animals may handle or care for their service animals if they wash their hands as required.

Food employees may handle or care for fish in aquariums or molluscan shellfish or crustacean in display tanks if they wash their hands as required.

Live animals may be allowed in specific situations (service animal, security animals), if the contamination of food, clean equipment, utensils, linens, and unwrapped single-use articles cannot result.

Pets may not enter indoor food facilities.

APPROVED RETAIL PRACTICES

SUPERVISION			
24. Person In	24. Person In Charge is present and performs duties		
CALCODE 113945	A person in charge who is responsible for operation of facility shall be present at the food facility during all hours of operation.		
113945.1 113947 113984.1	Person in charge shall have knowledge of safe food handling practices as they relate to the specific food preparation activities that occur at the food facility.		
113945.1(b) 114075	Person in charge must ensure that customer access through preparation area is limited and in compliance with requirements.		
,	Consumers shall be notified by the person in charge that clean tableware is to be used when they return to self-service areas such as salad bars and buffets.		
	Drinking cups may be refilled provided that the refill process does not permit contamination.		
Minor Violations	The person in charge is not present during operating hours.		
	 The person in charge lacks knowledge of safe food handling practices as they relate to the specific food preparation activities that occur at the food facility. 		
	Customers are allowed access through the food preparation area.		
	 Consumers are not notified orally or in writing that they must use clean tableware when returning to self-service areas such as salad bars and buffets. 		
Notes:			

Notes:

The permit holder or person designated by the permit holder is the person in charge (PIC). The PIC does not have to be the certified food safety certificate holder.

PERSONAL CLEANLINESS	
25. Personal cleanliness and hair restraints	
CALCODE 113969 113971	All employees preparing, serving or handling food or utensils shall wear clean, washable outer garments or uniforms and shall wear a hairnet, cap, or other suitable covering to confine hair.
Minor Violations	 Food employees preparing, serving or handling food or utensil are not wearing hair restraints, such as hats, hair coverings or nets. Food employees observed with soiled clothing.

Food employees such as counter staff, who only serve beverages and wrapped or prepackaged foods, host and wait staff, need not confine their hair if the hair presents a minimal risk of contaminating non-prepackaged food, clean equipment, utensils, linens, and/or unwrapped single-use articles.

CALCODE 114018 114020 Minor Violations Potentially hazardous food is observed not being thawed by one of the approved procedures. Chicken thawing sitting on counter top.

Notes:

Foods found in the temperature danger zone should be marked under Data Field #7 "Proper hot and cold holding temperatures."

27. Food protected from contamination during storage	
CALCODE 113984 114067(d) 113986 114060 114077 114073	All food shall be separated and protected from contamination. Food preparation shall be conducted within a fully enclosed food facility. Food shall be protected from cross-contamination. Food on display shall be protected from contamination by the use of packaging, covers, sneeze guards, containers with tight-fitting securely attached lids, display cases, mechanical dispensers, or other effective means. Overhead protection shall be provided above all food preparation, food display, and food storage areas.

Minor Violations

- · Food items in open/uncovered bag or container.
- Raw meat or other raw products of animal origin stored above ready-to-eat food items and there is a
 potential for cross- contamination.
- Food is not being prepared in a fully enclosed food facility.
- Limited food preparation is not conducted within an approved food compartment defined in Section 113784 or as approved by the enforcement agency.
- Uncovered muffins displayed for sale on counter.
- Foods other than prepackaged non-potentially hazardous food or uncut produce are displayed outdoors.
- Bulk milk container dispensing tubes not cut diagonally so as to leave no more than 1 inch protruding from the chilled dispensing head.
- The open-air barbecue or outdoor wood burning oven is not separated from public access to prevent food contamination or injury to public.
- Preparing food in a dining room, office or any other unapproved area.
- Use of a cutting board on top of a trash can, or other contaminated surface.
- Beverage bottles/cans stored in ice in customer self-service area completely buried in ice or floating in ice water.
- Food or clean utensils stored under soap or paper towel dispenser.

Exceptions:

French style, hearth-baked, or hard-crusted loaves and rolls shall be considered properly wrapped if contained in an open-end bag that encloses the loaves or rolls.

Food does not have to be stored in packages, covered containers, or wrappings if:

- 1. It is whole uncut raw fruits, vegetables, and nuts in the shell.
- 2. Raw meat hung on clean, sanitized hooks or racks.
- 3. Food is in the cooling process.
- 4. It is shellstock.

Notes:

Limited food preparation may be conducted within a food compartment.

This section addresses prevention measures only. Actual contamination of food is marked in Data Field #13 "Food in good condition, safe and unadulterated."

Beverage bottles/cans stored in ice in customer self service area with neck and top out of ice are allowed.

28. Washing fruits and vegetables before use	
CALCODE 113992 113992(b)	Produce shall be thoroughly washed in potable water prior to being cut, combined with other ingredients, cooked, served, or offered for human consumption. Chemicals used to wash or peel produce shall meet the requirements specified in 21 C.F.R. 173.315.
Minor Violations	 Raw whole produce has not been washed prior to being cut, combined with other ingredients, cooked, served, or offered for human consumption in the ready-to-eat form.

Exception:

Produce that is intended for washing by the consumer before consumption such as that found in the produce section of a retail market. Produce that comes prewashed and commercially packaged is not required to be washed before serving.

29. Toxic substances properly identified, stored, or applied

CALCODE 114254 114254.1 114254.2

Only those pesticides that are necessary and specifically approved for use in a food facility may be used (in accordance with the manufacturer's instructions).

All poisonous substances, detergents, bleaches, cleaning compounds, shall be stored and used only in a manner that is not likely to cause contamination or adulteration of food, food contact surfaces, utensils, or packaging materials.

A container previously used to store poisonous or toxic materials shall not be used to store, transport, or dispense food, utensils, and/or linen.

Containers of poisonous or toxic materials and personal care items shall bear a legible manufacturer's label. Working containers of cleaners and sanitizers taken from bulk supplies shall be clearly and individually identified with the common name of the material.

Minor Violations

- An insecticide, rodenticide, or other pesticide is not used in accordance with the manufacturer's instructions.
- A poisonous substance, detergent, bleach, cleaning compound, personal care item, or any other injurious or
 poisonous material is stored or used in a manner that may cause contamination or adulteration of food,
 food-contact surfaces, utensils, or packaging materials.
- · Household pesticide unapproved for use at food facility in use at food facility.
- Spray bottle for cleaner lacking legible label.
- Chemicals not stored separate from food items.

Exception:

Equipment and utensil cleaners and sanitizers may be stored in a warewashing area for availability, if these materials are stored to prevent contamination of food, equipment, utensils, linens, and single-use articles.

Note:

If food is found to be contaminated or adulterated during storage, Data Field #13 "Food in good condition, safe and unadulterated" should be marked.

FOOD STORAGE / DISPLAY / SERVICE

30a. Food stored at least 6 inches above floor

CALCODE
114047(a)
114047(b)

Adequate and suitable space shall be provided for the storage of food.

Food shall be protected from contamination by storing the food in a clean, dry location, where it is not exposed to splash, dust, vermin, or other forms of contamination or adulteration, and at least six inches above the floor.

Minor Violations

- Food storage area is not clean, dry, or an adequate amount of storage space is not available.
- Food is not stored at least 6 inches above the floor (except food stored on dollies, pallets, or similar equipment).

Exceptions:

Food in packages and working containers may be stored less than 6 inches above the floor on case lot handling equipment as specified under Section 114165.

Pressurized beverage containers, cased food in waterproof containers such as bottles or cans, and milk containers in plastic crates may be stored on a floor that is clean and not exposed to moisture. [114047 (d)]

Items in enclosed packages may be stored less than 6 inches above the floor on dollies, pallets, racks, or skids that are designed to be easily movable. [114178 (d)]

Notes:

If food is found to be contaminated or adulterated during storage, Data Field #13 "Food in good condition, safe and unadulterated" should be marked. (113980)

30b. Food stored in approved location within enclosed facility

CALCODE
114049
114053

Food shall not be stored in lockers, toilet rooms, dressing rooms, refuse rooms, mechanical rooms, under unshielded sewer lines, leaking water lines, under stairwells, under other sources of contamination.

114055 114067(h) 114069(b)	Prepackaged foods may not be stored in direct contact with ice or water if the food is subject to the entry of water.
114003(b)	Products held by the permit holder for return to the manufacturer must be segregated and held in designated areas that are separate from food, equipment, utensils, linens, and single use articles.
	Food and utensils must be stored inside the fully enclosed permanent food facility when satellite food service is not being conducted.
	Food displayed outdoors during operating hours, must be stored inside the fully enclosed food facility during non-business hours.
Minor Violations	Facility is using employee restroom to store prepackaged food items.
	Returned or damaged food products are not stored in designated area.
	 Prepackaged beverage containers stored outside of food facility in an unapproved/un-permitted cargo container.
	Food or food related equipment stored in unapproved auxiliary structure

Whole raw fruits or vegetables, cut raw vegetables, and tofu may be stored or displayed in contact with ice or water. Raw chicken and raw fish that are received immersed in ice in shipping containers may remain in that condition while in storage awaiting preparation, display, service, or sale.

Notes:

If food is found to be contaminated or adulterated during storage, Data Field #13 "Food in good condition, safe and unadulterated" should be marked.

30c. Food containers properly labeled	
CALCODE 114051	Working containers holding food or food ingredients shall be identified with the common name of the food, except those foods that can be readily and unmistakably recognized.
Minor Violations	 A container of a white crystalline substance is sitting near the cook line without any labels. Spray bottle containing water on preparation table without a label.
Exception: Containers holding food that can be readily and unmistakably recognized, such as dry pasta, need not be identified.	

31a. Customer self-service utensils provided for all items		
CALCODE 114063 114065	Non-prepackaged food may be displayed in bulk for consumer self- service if all of the following conditions are satisfied:	
	A label is provided. Nonfood items shall be displayed and stored in an area separate from food.	
	A suitable food dispensing utensil is provided for each container.	
	3. Consumer self-service operations such as buffets and salad bars shall be checked periodically on a regular basis by food employees trained in safe operating procedures.	
	Consumer self-service bulk beverage dispensing operations may not be required to be located within an enclosed facility if all the requirements in CALCODE are met.	
Minor Violations	A food scooping utensil is not provided for each container at the buffet and salad bars.	
	Consumer self-service bulk beverage dispensers are not properly operated or maintained. (§114065)	
	Unwrapped straws stored in unenclosed dispenser.	
	Utensils (spoons, forks) stored with mouth part exposed in customer self-service area.	
Exceptions:		

Produce and food requiring further processing, except raw food of animal origin, may be displayed on open counters or in containers.

31b. Raw, open animal products excluded from self-service

Salad bar and buffet-type food service does not require labels.

CALCODE 114063(a)	Raw, non-prepackaged food of animal origin, such as beef, lamb, pork, poultry, and eviscerated fish, shall not be offered for consumer self-service.
Minor Violations	Raw, non-prepackaged food of animal origin such as lamb, beef, pork, poultry, and eviscerated fish is offered for customer self-service.

Consumer self-service of ready-to-eat foods at buffets or salad bars that serve foods such as sushi or raw shellfish.

Ready-to-cook individual portions for immediate cooking and consumption on the premises, such as consumer-cooked meats or consumer-selected ingredients for Mongolian barbecue, or raw foods such as: frozen shrimp, lobster, finfish, or scallop abductor muscle, or frozen breaded seafood.

32a. Food properly labeled and honestly presented

CALCODE 114087 114088 114089

114089 114089.1(a) 114089.1(b)

114009.1(b)

114090

Any food is misbranded if its labeling is false or misleading, if it is offered for sale under the name of another food, or if it is an imitation of another food for which a definition and standard of identity has been established by regulation.

Food offered for human consumption shall be honestly presented in a way that does not mislead or misinform the consumer.

Food prepackaged in a food facility shall bear a label that complies with the labeling requirements prescribed by the Sherman Food, Drug, and Cosmetic Law, Part 5 and label information shall include:

- 1. The common name of the food
- If made from two or more ingredients, a list of ingredients in descending order of predominance by weight, including a declaration of artificial color or flavor and chemical preservatives, if contained in the food
- 3. An accurate declaration of the quantity of contents.
- 4. The name and place of business of the manufacturer, packer, or distributor.

Bulk food that is available for consumer self-service shall be prominently labeled with either of the following information in plain view of the consumer:

- 1. The manufacturer's or processor's label that was provided with the food.
- 2. A card, sign, or other method of notification that includes the information specified above.

Bakery items that are not considered bulk food available to the consumer shall have a protective wrapping which bears a label which complies with the Sherman Food, Drug, and Cosmetic Law, Part 5 commencing with Section 109875.

Note: Bakery products sold directly to a restaurant, catering service, retail bakery, or sold over the counter directly to the consumer by the manufacturer or bakery distributor shall be exempt from these labeling requirements.

Minor Violations

- "Fresh" fish is advertised, but the fish had been frozen
- "Quarter pounder" is not ¼ lb before cooking
- Pink light shields used in a meat display case
- Bulk food available for consumer self-service does not have label information or does not have a sign or other method of notification that includes the label information.
- Any prepackaged food item (regardless of whether item was packaged at the retail facility or at the
 manufacturer level) that does not bear a label that complies with the labeling requirements as prescribed
 by the Sherman Food, Drug and Cosmetic Law.
- The manufacturer's dating information on foods is concealed.

32b. Compliance with trans fat ban

CALCODE 114377

No food containing artificial trans fat may be stored, distributed, served by, or used in the preparation of any food within a food facility. Every food facility shall maintain on the premises, the label for any food that contains fat, oil, or shortening, for as long as this food is stored, distributed, served by, or used in the preparation of food within the food facility. Food sold or served in a manufacturer's original sealed package is exempt from this requirement.

A food contains artificial trans fat if the food contains vegetable shortening, margarine, or any kind of partially hydrogenated vegetable oil, unless the label required on the food lists the trans fat content as less than 0.5 grams per serving.

Food sold or served in a manufacturer's original, sealed package is exempt.

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CALCODE 114094 Food facilities shall comply with Section 343(q)(5)(H) of Title 21 of the United States Code and regulations adopted pursuant thereto (114094).

EQUIPMENT /	UTENSILS / LINENS	
33. Nonfood contact surfaces clean		
CALCODE 114115(c)	Nonfood-contact surfaces of equipment shall be kept free of an accumulation of dust, dirt, food residue, and other debris.	
Minor Violations	 Shelving throughout facility is sticky/dirty. Grime buildup on underside of refrigerator door handle. Grease accumulation on sides of deep fryer. 	

34. Warewashing facilities maintained; test strips available

CALCODE
114099(a)
114067(f)
114099.3
114067(g)
114101(a-d)
114101.1
114101.2
114103(a)
114103(b)
114103(e)
114107(a-b)
114125
114099.5

CALCODE

A warewashing machine shall be provided with an easily accessible and readable data plate affixed to the machine by the manufacturer that indicates the machine's design and operating specifications.

A warewashing machine shall be equipped with a temperature measuring device that indicates the temperature of the water as the water enters the hot water sanitizing final rinse manifold or in the chemical sanitizing solution tank.

All warewashing sinks shall be provided with two integral metal drainboards of adequate size, sloped in construction.

Testing equipment and materials shall be provided to adequately measure the applicable sanitization method.

A warewashing sink shall not be used for handwashing except in food facilities that were not constructed or extensively remodeled since January 1, 1996, and where there are no facilities exclusively for handwashing in food preparation areas.

Minor Violations

- The food facility prepares food and does not have a 3- compartment sink with two integral metal drain boards.
- Sink compartments are not large enough to accommodate the largest piece of equipment or utensil and facility does not have any procedure in place to wash rinse and sanitize the larger utensils.
- 3-compartment sink lacks metal drain boards.
- The drain boards are unavailable for dishwashing as they are in use to store equipment
- Lack of plugs/stoppers to fill up the warewashing sink.
- Washing utensils in a 1 or 2-compartment sink, when a 3- compartment sink is available.
- Mechanical warewashing machine is not installed and operated according to manufacturer's specifications.
- The warewashing machine does not have an easily accessible and readable data plate affixed to the machine by the manufacturer that lists the machine's design and operating specifications.
- The warewashing machine is not equipped with a temperature measuring device that indicates the temperature of the water.
- Means for adequately measuring the applicable sanitization method are not readily available (e.g. sanitizer test strips, thermal strips, etc.).
- An employee is observed washing their hands in the warewash sink instead of the nearby handwash sink.

Exceptions:

A two compartment sink that is in use on January 1, 1996, need not be replaced when used as specified in Section 114099.3(e).

Restricted food service facilities need not comply with Section 114130 if the domestic or commercial dishwasher utilized for warewashing is capable of providing heat to the surface of the utensils of a temperature of at least 160°F.

Notes:

Section 114099.3

- (1) Alternative manual warewashing equipment (two-compartment sink) may be used if the permit holder limits the number of utensils cleaned and sanitized in the two-compartment sink, limits warewashing to batch operations for cleaning and sanitizing utensils, such as between cutting one type of raw meat and another or cleanup at the end of a shift, and does either of the following:
 - (A) Makes up the cleaning and sanitizing solutions immediately before use and drains them immediately after use, as well as uses a detergent sanitizer to clean and sanitize in accordance with the manufacturer's label instructions where there is no distinct water rinse between the washing and sanitizing steps. The agent applied in the sanitizing step shall be the same detergent sanitizer that is used in the washing step.
 - (B) Use a hot water sanitization immersion step that incorporates a nondistinct water rinse.
- (2) Two-compartment sink shall not be used for warewashing operations where cleaning and sanitizing solutions are used for a continuous or intermittent flow of utensils in an ongoing warewashing process.

35. Equipment and utensils approved and in good repair

CALCODE
114175
114130(a -b)
114130(d)
114130.1
114130.2.
114130.3(a-b)
114130.4
114130.5(a-b)
114132(a-b)
114133
114137
114139
114153
114165
114167
114169

114177

All utensils and equipment shall be fully operative and in good repair. All utensils and equipment shall be approved, installed properly, and meet applicable standards.

Multiuse food-contact surfaces shall be all of the following:

- 1. Smooth
- 2. Free of breaks, open seams, cracks, chips, inclusions, pits, and similar imperfections.
- 3. Free of sharp internal angles, corners, and crevices.
- 4. Finished to have smooth welds and joints.
- 5. Accessible for cleaning

Nonfood-contact surfaces of equipment that are exposed to splash, spillage, or other food soiling or that require frequent cleaning shall be constructed of a corrosion-resistant, nonabsorbent, and smooth material that allows easy cleaning.

Soft wood such as wood wicker shall not be used as a food-contact surface. Hard maple or equivalent may be used as cutting boards, rolling pins, chopsticks, etc.

Minor Violations

- Equipment and utensils are not designed and constructed to be durable and retain characteristic qualities under normal use.
- New and/or replacement food equipment is not certified or classified for sanitation by an ANSI accredited certification program.
- New electrical appliances do not meet UL standards for electrical equipment.
- The refrigerator that is approved only for prepackaged food items is in use to store unpackaged potentially hazardous foods.
- Plastic shopping bags used to store raw chicken.
- Fried shrimp stored in a cardboard box.
- Cardboard used to line shelves.
- Reuse of empty food can to store food or equipment.
- Raw wood or wood wicker is used as a food contact surface.
- Copper or copper alloys are used in contact with food that has a pH below 6.0 such as vinegar, fruit juice, or wine, or form a fitting between a backflow prevention unit and a carbonator.
- Dollies, pallets, racks, or skids are not designed to be moved by hand, hand truck or forklifts.
- "V" type threads are used on food contact surfaces.
- Cutting or piercing parts of can openers are not readily cleanable and removable
- Beverage tubing or cold-plate beverage cooling devices are installed in contact with ice intended to be used for food or drink (see Data Field #13 if actual contamination has resulted).
- Fixed equipment that is not sealed to the floor or elevated on 6 inch legs.
- Table-mounted equipment is not sealed to the table or elevated on 4 inch legs.
- Equipment and utensils are not kept clean, fully operative, and in good repair.
- Surfaces of equipment such as cutting blocks and boards are scratched and scored so that they can no longer be effectively cleaned and sanitized.
- Equipment used for cooling and heating food, and for holding cold and hot food, is not sufficient in number and/or capacity to ensure proper food temperature.

Exceptions:

Raw fruit, vegetables, and nuts in the shell may be kept in wood shipping containers.

Does not apply to cold plates constructed integrally with an ice storage bin. Does not apply to display shelving, refrigeration, and freezer units located in consumer shopping areas if floor under these units is maintained clean.

Copper and copper alloys may be used in contact with beer brewing ingredients.

35. Equipment and utensils approved and in good repair - MOLLUSCAN SHELLFISH TANKS	
CALCODE 114039.5	Molluscan shellfish life-support system display tanks that are used to store and display shellfish to be offered for human consumption shall be operated and maintained in accordance with a HACCP plan that is submitted by the Permit Holder and approved by the Enforcement Agency.
	If the molluscan shellfish life support system is operated <i>without an approved HACCP plan</i> , the tanks may be used for <i>display only</i> . Display shellfish may not be used for consumption and shall be conspicuously marked so that it is obvious to the consumer that the shellfish are for display only.
Minor Violations	Molluscan shellfish life-support system display tanks are not marked conspicuously so that it is obvious to the consumer that the shellfish are for display only.

35. Equipment and utensils approved and in good repair - FOOD PREPARATION SINK	
CALCODE 114163	A food preparation sink shall be provided in permanent food facilities for the washing, rinsing, soaking, thawing, or similar preparation of foods.
Minor Violations	An approved food preparation sink is not provided in a food facility that serves foods requiring washing, rinsing, soaking, thawing, or similar preparation.
Exception:	

Food facilities that were approved for operation without a food preparation sink prior to July 1, 2007 need not provide a food preparation sink unless the food facility makes a menu change or changes their method of operation.

35. Equipment and utensils approved and in good repair - WATER SUPPLY RESERVOIR	
CALCODE 114180(a) 114180(b)(1-4) 114180(c)	A reservoir that is used to supply water to a device, such as a produce, fogger shall be cleaned and maintained in accordance with manufacturer's specifications, or according to the procedures specified below, whichever is more stringent.
	 Cleaning procedures shall include at least the following steps and shall be conducted at least once a week: Draining and complete disassembly of the water and aerosol contact parts. Brush-cleaning the reservoir, aerosol tubing, and discharge nozzles with an approved cleaning solution. Flushing the complete system with water to remove the cleaning solution and particulate accumulation. Rinsing by immersing, spraying, or swabbing the reservoir, aerosol tubing, and discharge nozzles with an approved sanitizer as specified in Section 114099.6.
	No fogging devices installed after the effective date of this part shall use a reservoir for holding water for fogging, but shall employ water under pressure for fogging or misting of foods.
Minor Violations	A reservoir that supplies water to a produce fogger is not clean.
	Mold in produce fogger.

36. Properly used and stored equipment, utensils, and linens - UTENSILS / TABLEWARE	
CALCODE 114074 114075 114081(a-d) 114119	If tableware is preset, exposed, and unused, extra settings shall either be removed when a customer is seated or all tableware (clean and soiled) must be cleaned and sanitized before use by another party. Multi-use utensils shall be handled, displayed and dispensed in an approved manner. Single use utensils and tableware intended for customer self-service shall be provided in a wrapper or from an approved dispenser Food preparation and dispensing utensils shall be stored in an approved manner.
Minor Violations	After a customer is finished eating, extra place settings that had been on the table are re-used without cleaning and sanitizing.
	Multi-use utensils are stored in a way that the working part of the utensil may become contaminated.
	Clean equipment and utensils are not stored covered or inverted to prevent contamination of the food contact surface.
	Single-use articles are not kept in original protective package or otherwise protected from contamination until used.
	Handle to ice scoop is in contact with ice.

Note:

Soiled tableware shall be removed from consumer eating and drinking areas and handled so that clean tableware, food, and food-contact surfaces do not become contaminated.

36. Properly used and stored equipment, utensils, and linens - STORAGE AREAS

CALCODE 114161 114179(a)(1-8) 114172 114178(a)

Cleaned and sanitized equipment, utensils, laundered linens, single- use articles, and cabinets used for the storage of food, cleaned and sanitized equipment, utensils, laundered linens, and single use articles shall not be in any of the following locations:

- 1. In locker rooms.
- 2. In restrooms.
- 3. In refuse rooms.
- 4. In mechanical rooms.
- 5. Under sewer lines that are not shielded to intercept potential drips.
- 6. Under leaking water lines, including leaking automatic fire sprinkler heads, or under lines on which water has condensed.
- 7. Under open stairwells.
- 8. Under other sources of contamination.

All cleaned equipment and utensils, laundered linens, and single-use articles shall be stored in a clean, dry location where they are not exposed to splash, dust, or other contamination, and at least six inches above the floor.

All pressurized cylinders shall be securely fastened to a rigid structure.

Minor Violations

- Open boxes of To-Go containers stored next to a handwash sink.
- Water pitchers stored in a location where they are exposed to handwash splash.
- · Cabinets used for storing food are located in a janitorial closet.
- Pressurized cylinders are not securely fastened to a rigid structure.

Exceptions:

Laundered linens and single-use articles may be stored in a locker room if protected by packaging or a storage compartment.

Items in enclosed packages may be stored less than six inches above the floor on dollies, pallets, racks, or skids that are designed to be easily movable. [114178(d)]

36. Properly used and stored equipment, utensils, and linens - LINENS

CALCODE 113778.4 114118 114130.6 114185 114185.2 114185.3(a-c)

"Fabric Implement" means cloth or fabric, including, but not limited to, burlap and cheesecloth, that is used as a part of the food process and comes in direct contact with food that is subsequently cooked. Shall be washed and sanitized before or after every use in direct contact with food.

Materials that are used in fabric implements shall not allow the migration of deleterious substances or impart colors, odors, or tastes to food. Under normal use conditions it shall be safe, durable, and sufficient in strength to withstand repeated cleaning or laundering and shall be resistant to fraying and deterioration.

Except for linen used as fabric implement, linen shall not be used in contact with food unless they are used to line a container for the service of foods and are replaced each time the container is refilled for a new consumer and laundered prior to reuse.

All clean and in-use linens shall be free of food residues and other soiling matter.

Adequate and suitable space shall be provided for the storage of clean linens used as fabric implement.

Soiled linens shall be kept in clean, nonabsorbent receptacles or clean, washable laundry bags and stored and transported to prevent contamination of clean surfaces.

Minor Violations

- Linens are used to cover salad in a walk-in refrigerator.
- Fabric implement linen not washed and sanitized prior to reuse.
- Clean linens /fabric implements stored at unclean place.
- · Linen used as fabric implement also used as wiping rag.
- Soiled linens are stored on a shelf next to dry storage items.

Note:

It is recommended that a fabric implement be sanitized in boiling water.

36. Properly used and stored equipment, utensils, and linens - LAUNDERING OF LINENS AND WORK CLOTHES

CALCODE

If a mechanical clothes washer or dryer is provided, it shall be located so that the washer or dryer is protected

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114161(b) 114185.5(a-b)	from contamination and located only where there is no exposed food, clean equipment, utensils, and linens, and unwrapped single-use articles. Laundry facilities on the premises of a food facility shall be used only for the washing and drying of items used in the operation of the establishment. If work clothes or linens are laundered on the premises, a mechanical clothes washer and dryer shall be provided and used.
Minor Violations	A washer or dryer is stored in a dry storage room with open food.
	The operator is washing baby clothes in the facility's washing machine.

37. Vending machines maintained	
CALCODE 114145	Vending machines shall meet all applicable requirements.
Minor Violations	The owner's name, address, and telephone number are not posted.
	PHFs are not dispensed in the original package.
	A record of cleaning and sanitizing is not provided and current for at least the last 30 days.
	The vending machine is not constructed to NSF or NAMA standards.
	Overhead protection is not provided if the machine is located outside.
	The dispensing compartment is not equipped with a self-closing door or cover if located outside or not under full-time supervision.

38. Approved and sufficient ventilation and lighting - VENTILATION	
CALCODE 114149 114149.1 114149.2 114149.3 114252 114252.1	All areas of a food facility shall have sufficient ventilation to facilitate proper food storage and to provide a reasonable condition of comfort for each employee, consistent with the job performed by the employee. Restrooms shall have an openable screened window, an air shaft, or a light switch-activated exhaust fan, consistent with the requirements of local building codes. Mechanical exhaust ventilation shall be provided over all cooking equipment to remove cooking odors, smoke, steam, grease, heat, and vapors. The ventilating hood system shall be installed and designed as required in CALCODE section 114149.2
Minor Violations	Ventilation is insufficient resulting in a humid dry storage area resulting in mold growth
	The restroom has a window that has been locked shut and no other source of ventilation.
	Less than 6 inches overhang of ventilation hood over deep fryer or gas rice cooker.
	 HVAC systems are designed and installed such that intake and exhaust vents are causing contamination of food and food-contact surfaces.
	Filters that do not fit have been installed in the mechanical exhaust ventilation over cooking equipment.
	Grease regularly drips from hood to floor
	Gaps observed between the grease filters inside the hood.
	Facility not using hood when required.
	Inoperable ventilation fan in restroom.

Exceptions:

Section 114149.1 does not apply to cooking equipment when the equipment has been submitted to the local enforcement agency for evaluation, and the local enforcement agency has found that the equipment does not produce toxic gases, smoke, grease, vapors, or heat when operated under conditions recommended by the manufacturer.[§114149 (c)]

Restricted food service facilities shall be exempt from subdivision (a) of section 114149.1, but shall still provide ventilation to remove gases, odors, steam, heat, grease, vapors and smoke from the kitchen. In the event that the enforcement officer determines that the ventilation must be mechanical in nature, the ventilation shall be accomplished by methods approved by the enforcement agency.

Notes:

The California Department of Public Health is no longer authorized to exempt cooking equipment from requiring mechanical exhaust ventilation.

Local enforcement agencies may now exempt cooking equipment from mechanical exhaust ventilation as appropriate. [114149.1 (c)]

38. Approved and sufficient ventilation and lighting – LIGHTING	
CALCODE 114252 114252.1(a)	In every room and area in which any food is prepared, manufactured, processed or prepackaged or in which equipment or utensils are cleaned, sufficient natural or artificial lighting shall be provided to produce the following light intensity:
	At least 10 foot candles: In walk-in refrigerator, working surface in bar, inside equipment such as reach-in or under the counter refrigerator.
	At least 20 foot candles: At surface where food is provided for customer self-service, fresh produce or prepackaged food is offered for sale or consumption, server stations, in areas used for handwashing, warewashing, utensil storage and in toilet rooms, in all areas and rooms during cleaning.
	At least 50 foot candles: in all areas where food is prepared (except server stations) or where employee works with utensils and equipment such as knives, slicers, etc. where employee safety is a factor.
	Light bulbs shall be shielded, coated or otherwise shatter-resistant in areas where there is unpackaged foods, clean equipment, utensils, linens, or unwrapped single use articles.
Minor Violations	Owner removed all but one light in the prep area to save energy resulting in less than required light intensity.
	• Fluorescent tubes are not shielded, coated, or otherwise shatter- resistant in wait station.
	 Infrared or other heat lamps are not protected against breakage by a shield or by using shatter resistant bulbs.
	Plastic tube style shatterproof light covers lacking end caps.
Exception:	

39. Thermometers provided, accurate, and easily visible - THERMOMETERS FOR HOT AND COLD HOLDING EQUIPMENT CALCODE 114157(a-c) 114157(e) Minor Violations • The reach-in refrigerator has a thermometer located in the coldest part of the unit. • The only thermometer for the walk-in refrigerator is not working.

Shielded, coated, or otherwise shatter-resistant bulbs need not be used in areas used only for storing prepackaged food in unopened packages, if the integrity of the packages cannot be affected by broken glass falling onto them and the packages are

capable of being cleaned of debris from broken bulbs before the packages are opened.

The thermometer in the reach-in refrigerator is not easily visible when checking reach-in temperature.

The warming case containing egg rolls at the front counter does not have a thermometer affixed inside the case.

Exceptions:

This requirement does not apply to equipment for which the placement of a temperature measuring device is not a practical means for measuring the ambient air surrounding the food because of the design, type, and use of the equipment, such as Calrod units, heat lamps, cold plates, bain maries, steam tables, insulated food transport containers, and salad bars. [114257 (d)]

39. Thermometers provided, accurate, and easily visible - THERMOMETERS FOR MEASURING FOOD TEMPERATURES

CALCODE 114159(a-d)

An **accurate** easily readable metal probe thermometer (accurate to +/- 2°F) that is designed to measure the temperature of thin masses shall be provided and readily accessible to accurately measure the temperatures of potentially hazardous foods shall be available to the food handler.

Minor Violations

- A metal probe thermometer is not readily available (for example: is locked in the manager's office).
- The temperature measuring devices used for food are not accurate to within +/- 2°F.
- A glass stem temperature measuring devices is used to check the temperature of foods other than candy.

Notes: A probe type thermometer need not be of the calibratable type. If a thermometer of this type is found to not be accurate after checking in an ice bath or in boiling water, it will be deemed inoperable by the Environmental Health Specialist and the facility will be required to provide proof for the purchase of a new thermometer.

40. Proper use/storage of wiping cloths

CALCODE 114135 114185.1(a-e) 114185.3(d-e) 114185.5

Sponges shall not be used in contact with cleaned and sanitized or in-use food-contact surfaces.

Wiping cloths that are in use for cleaning food spills shall not be used for any other purpose.

Cloths used for wiping food spills shall be dry and used for cleaning food spills from tableware and carry-out containers or used only once, or if used repeatedly, held in a sanitizing solution.

Dry or wet cloths that are used with raw foods of animal origin shall be kept separate from cloths used for other purposes, and wet cloths used with raw foods of animal origin shall be kept in a separate sanitizing solution.

Wiping cloths shall be free of food debris and visible soil.

Wet wiping cloths shall be laundered daily or placed into a laundry bag for no further use until laundered.

Dry wiping cloths shall be laundered as necessary.

If wiping cloths are laundered on the premises, they shall be laundered in a mechanical clothes washer and dryer or in a warewashing sink that is cleaned and sanitized before and after each time it is used to wash wiping towels, wash produce or thaw food.

Minor Violations

- Sponges are used for wiping counters in the kitchen.
- Wiping cloths used for wiping food spills from prep tables are also used for general cleaning.
- Sanitizing solution in wiping cloth bucket is measured less than the required concentration.
- Cloths used repeatedly are not held in an approved sanitizing solution.
- Dry or wet cloths used with raw animal foods are not kept separate from cloths used for other purposes.
- Wet cloths used with raw animal foods are not kept in a sanitizing solution between uses.
- Wet wiping cloths are re-used every day without being laundered.

Notes:

The following must be satisfied in order to mark Data Field #14 for a major wiping cloth violation:

Witnessing direct contamination of food contact surfaces by soiled wiping cloths should be marked in Data Field #14a "Food Contact Surfaces: cleaned and sanitized." If direct contamination of food contact surfaces is **not witnessed**, but a serious risk of cross-contamination exists due to improper storage and handling of wet/soiled wiping cloths, this may also be marked in Data Field #14a. In order to determine serious risk, a reasonable approach and further investigation is necessary. All of the following conditions must be met in order to mark Data Field #14a when direct cross-contamination is not witnessed:

- 1. The soiled wiping cloth(s) must have come in contact with raw food of animal origin.
- 2. The soiled wiping cloth(s) must register 0 ppm sanitizer concentration.
- 3. The soiled wiping cloth must be stored where the contamination of a food contact surface is very likely.

All three of the above conditions must be present in order to mark a wiping cloth violation a major, when the direct cross-contamination has not been witnessed.

All other wiping cloths violations that do not fall into the above scenarios shall be marked as a minor violation under Data Field #40.

Wiping cloths are considered a special-use type of linen that are to be used for no other purpose. Common sense and a reasonable and practical approach, will be used when determining if a wiping cloth is so soiled that it must be laundered or if a sanitizing solution so debris-laden that it must be changed.

PHYSICAL FACILITIES

41. Plumbing maintained; proper backflow prevention

CALCODE
114190
114192
114171
114189.1
114193
114193.1
114199
114201
114269

All plumbing and plumbing fixtures shall: be installed in compliance with applicable local plumbing ordinances, be maintained so as to prevent any contamination, be kept clean, fully operative, and in good repair.

All equipment that discharges liquid waste shall be drained by means of indirect waste pipes, and all wastes drained by them shall discharge through an air gap into a floor sink or other approved type of receptor.

Air gaps at water supply inlets must be at least twice the diameter of the inlet and no less than 1 inch.

Floor sinks shall be visible and accessible for cleaning.

Warewashing machines may be connected directly to the sewer immediately downstream from a floor drain, or they may be drained through an approved indirect connection.

The potable water supply shall be protected with a backflow or back siphonage protection device when required by applicable plumbing codes.

Exposed piping of a non-potable water system shall be identified so that it is readily distinguishable from piping that carries potable water.

Liquid waste drain lines shall not pass through an ice machine or ice storage bin.

Minor Violations

- Plumbing and plumbing fixtures are not installed in compliance with local plumbing ordinances, are not maintained to prevent contamination, are not fully operative, or in good repair.
- Non-potable water piping is not identified so as to be readily distinguishable from potable water piping.
- Liquid waste drain lines pass through an ice machine or ice storage bin.
- A hose used for conveying potable water is used for a variety of other purposes, or it is not clearly labeled as to its use
- · Floor sinks are not readily visible or accessible for cleaning.
- Condensation pooling at the bottom of a reach in refrigerator due to a plugged condensation line.
- Waste line from prep sink extends into floor sink (air gap requirement for waste lines are a minimum of 1 inch or at least the diameter of the waste line).
- Spray nozzle attached to a faucet at warewashing sink dangles below rim of sink. Hose connected to mop sink faucet without a backflow prevention device.
- Food preparation sink drain line is directly connected to sanitary sewer.
- · Sink or faucet is leaking.
- Plumbing connections do not meet plumbing code requirements.
- Espresso machine waste line is draining in hand wash sink.
- Condenser unit in walk-in refrigerator is dripping onto floor or in a bucket.

Notes:

Mop sinks and sinks equipped with threaded faucets for installing a hose shall have a back flow prevention device installed.

Exceptions:

This section does not require warewashing sinks to be indirectly plumbed when the local building official determines that the sink should be directly plumbed.

Warewashing sinks in use prior to January 1, 1996 that are directly plumbed are not required to meet current code requirement.

42. Garbage and refuse properly disposed

CALCODE 114244(a-c) 114245 114245.1 114245.2 114245.3

114245.4 114245.5 114245.6 114245.7 114245.8 All food waste and rubbish shall be kept in leak proof and rodent proof containers. Containers shall be provided and covered at all times. All waste must be removed and disposed of as frequently as necessary to prevent a public health hazard or nuisance. The exterior of each food facility shall be kept clean and free of litter and rubbish.

Minor Violations

- Waste receptacles are not available for customers when needed.
- Indoor trash storage area does not comply with requirements for floors, walls, ceilings, or vermin exclusion requirements.
- Outside waste storage area or enclosure is not constructed of nonabsorbent material or is not easily cleanable, durable, or sloped to drain.
- Dumpster lids are left open / broken / missing.
- Refuse, recyclables, or returnables are not kept in nonabsorbent, durable, cleanable, leak proof, and rodent proof containers.
- · Outside refuse enclosure is not kept clean and free of debris.
- Trash cans and/or dumpsters have grime/dirt/debris buildup.
- Refuse containers are not removed frequently enough or cleaned enough to minimize the development of
 objectionable odors or conditions that attract or harbor insects or rodents.
- Facility has no equipment or supplies to properly clean waste receptacles or off-premises cleaning services
 are not provided.
- Cardboard or other packaging material that is stored outside creates a rodent harborage problem.
- Animal byproducts and inedible kitchen grease is not disposed of as required.

Exceptions:

Refuse containers inside a food facility do not need to be covered during periods of operation.

Off-premises-based cleaning services may be used if on-premises cleaning implements and supplies are not provided.

Cardboard or other packaging material that does not contain food residue and that is stored outside may be stored without being in a covered receptacle if it does not create a rodent harborage problem.

Notes:

Section 114271(b)(2) exempts areas where food is stored only in unopened bottles, cans, cartons, sacks, or other original shipping containers from the wall and ceiling requirements required by other sections of this part. This is typically the area where a cardboard baler may be installed and operated in a grocery store.

Facilities that compost must dispose of it as frequently as necessary to prevent the creation of a nuisance.

43. Toilet facilities clean, supplied, and maintained

CALCODE 114250

Toilet facilities shall be maintained clean and in good repair. Restroom doors shall be kept closed, well fitting, and provided with a self-closing device.

Restrooms shall be provided and conveniently located and accessible for use by employees during all hours of operation.

Toilet tissue shall be provided in a permanently installed dispenser at each toilet.

The number of toilet facilities shall be in accordance with local building and plumbing ordinances.

Toilet facilities shall be provided for patrons: in establishments offering on-site food consumption, or a food facility with more than 20,000 square feet of floor space.

Minor Violations

- Owner converts restroom to an office, resulting in a toilet facility that does not meet local building and plumbing ordinances
- · Restroom is not maintained clean/sanitary.
- Stall doors are broken.
- Self-closing device on restroom door is not working.
- Toilet is not operable (if the facility's only toilet is inoperable, it would be considered a major violation under Data field #22, and the facility would be subject to closure).
- Toilet paper dispenser is broken.
- Toilet paper is not available in one of the stalls.
- Restroom is not conveniently located and accessible to employees at all times the facility is in operation.
- Toilet paper is stored outside of dispenser.
- Food facility built before January 1, 2004 with on-site food consumption and no customer restrooms does not have sign posted in a public area stating that toilet facilities are not available.

Notes:

Food facilities located within amusement parks, stadiums, arenas, food courts, fairgrounds, and similar premises are not required to provide toilet facilities for employee use within each food facility if approved toilet facilities are located within 200 feet in travel distance of each food facility and are readily available for use by employees. Any food facility taking advantage of this allowance must be provided with approved handwashing facilities for employee use. [§114250.1 (a)]

A food facility that was approved prior to July 1, 2007 with toilet facilities within 300 feet is not required to meet the 200 foot requirement. [§114250.1 (b)]

The premises of a food facility shall be kept clean fully operative, and in good repair. The premises of a food facility shall be free of litter and items that are unnecessary to the operation or maintenance of the facility, such as equipment that is nonfunctional or no longer used. Minor Violations Broken stove stored in the back of the restaurant. Excessive litter observed outside in parking lot. Unorganized and cluttered storage rooms.

44b. Appropriate use of equipment	
CALCODE 114123 114143(a-b)	Handwashing, warewashing, and food preparation sinks shall not be used for the cleaning of maintenance tools, the preparation or holding of maintenance materials, or the disposal of mop water and similar liquid wastes.
	Open-air barbecues or outdoor wood-burning ovens must be operated on the same premises as, in reasonable proximity to, and in conjunction with a permanent food facility that is approved for food preparation and they must be located in an area that will not constitute a fire hazard.
Minor Violations	Employee observed dumping soiled mop water into the warewashing sink.
	Hand washing sink or food preparation sink used for washing dishes.

44c. Janitorial area provided, maintained, and kept clean

CALCODE 114281 114282 114279(a)

A separate room, area, or cabinet shall be provided for the storage of cleaning equipment and supplies. Mops shall be placed in a position that allows them to air-dry without soiling walls, equipment, or supplies. At least one curbed cleaning facility or janitorial sink equipped with hot and cold water and drain shall be provided.

Minor Violations

- A mop, bucket, floor brooms, and cleaning supplies were stored in a way that contamination of utensils would be likely.
- Mop sink was removed from the facility to provide room for a new refrigerator.

44d. Employee personal items stored in approved location

CALCODE 114256 114256.1 114256.2

114256.4

Employee lockers, employee personal storage areas, and areas designated for employees to eat and drink shall be located in an area that will prevent potential contamination of food, equipment, linens, and single-use articles.

Lockers or other suitable facilities shall be provided for personal items.

Dressing rooms or dressing areas shall be provided and used by employees if the employees regularly change their clothes in the facility.

Medications that are in a food facility for employee use shall be labeled and stored in a designated storage area for personal items.

First aid supplies that are in a food facility for employee use shall be identified with a legible manufacturer's label and stored in a kit or a container that is located so as to prevent the potential for contamination.

Minor Violations

- Employees' personal cell phone and car keys found on food preparation surface or shelf next to clean cooking utensils.
- Open vitamin bottle containing vitamins stored on shelf above food preparation.
- Personal tooth brush and tooth paste found near handwash station in kitchen.
- Stacks of old newspaper and junk mail on storage shelves next to clean cups.
- Prayer station located on top of food prep area.

Exceptions:

Restricted food service facilities and nonpermanent food facilities shall not be required to comply with the above, but no person shall store clothing or personal effects in any area used for the storage and preparation of food.

44e. Facility is equipped to prevent vermin entrance/harborage

CALCODE 114067(j) 114259 114259.2 114259.3

A food facility shall be constructed, equipped, maintained, and operated to prevent the entrance and harborage of animals, birds, and vermin.

Pass-through window service openings shall be limited to 216 square inches each. The service openings shall not be closer together than 18 inches. Each opening shall be provided with a solid or screened window, equipped with a self-closing device.

Pass-through windows of up to 432 square inches are approved if equipped with an air curtain device. The counter surface of the service openings shall be smooth and easily cleanable.

Insect control devices that are used to electrocute or stun flying insects shall be designed to retain the insect within the device.

Insect control devices shall be installed so that the devices are not located over a food or utensil handling area and dead insects and insect fragments are prevented from being impelled onto or falling on non-prepackaged food, clean equipment, utensils, linens, and unwrapped single-use articles.

During non-operating hours and periods of inclement weather, satellite food service operations shall be completely enclosed to exclude vermin, or stored inside the fully enclosed permanent food facility.

Minor Violations

- Fly electrocution device installed over a food preparation table.
- Front or back door to facility propped open and no screen door in place to prevent the entrance of flying insects.
- Gap under the back door greater than ¼ of an inch.
- The drive thru window left open.
- Deactivated air-curtain.
- Holes in window screens.
- · Gaps in wall around plumbing.
- · Fly swatter in use to kill flies in facility.

• Back door to food prep area lacks self-closing device.

PERMANENT FOOD FACILITIES

45. Floors, walls, and ceilings are maintained and kept clean

All food facilities, equipment, and utensils shall be kept clean fully operative, and in good repair.

Each permanent food facility shall be fully enclosed in a building consisting of permanent floors, walls, and an overhead structure.

The floor surfaces in all areas where food is prepared, prepackaged, or stored, where any utensil is washed, where refuse or garbage is stored, where janitorial facilities are located, and in all toilet and handwashing areas shall be smooth, of durable construction, and of nonabsorbent material that is easily cleanable.

Floor surfaces shall be coved at the juncture of the floor and wall with a 3/8 inch minimum radius coving and shall extend up the wall at least 4 inches, except in areas where food is stored only in unopened bottles, cans, cartons, sacks, or other original shipping containers.

Except for dining and serving areas, the use of sawdust, wood shavings, peanut hulls, or similar materials is prohibited.

The walls and ceilings of all rooms shall be of a durable, smooth, nonabsorbent, and easily cleanable surface.

Mats and duckboards shall be designed to be removable and easily cleanable.

If an open-air barbecue or outdoor wood-burning oven is a permanent structure, it shall be equipped with an impervious and easily cleanable floor surface that extends a minimum of five feet from the open-air barbecue or outdoor wood-burning oven facility on all open sides.

Minor Violations

- Walls and/or floors in food preparation area have an accumulation of dried food debris.
- Unsealed terra cotta tile is installed in the restroom.
- Wall behind warewashing washing sink is deteriorated due to water damage.
- Floor in food preparation area has topset base coving.
- Broken floor tiles are observed in food preparation areas.
- Ceiling vents have a large quantity of dirt and dust buildup on them.
- Unapproved flooring is installed in food preparation areas.
- Perforated ceiling panels are installed over an area where nonprepackaged food is handled.

Exceptions:

A food facility that is not fully enclosed on all sides and that was in operation on January 1, 1985, does not need to meet this requirement until the facility is remodeled, has a significant menu change or significant change in its method of operation. [114266 (a)]

Dining areas or any other operations approved for outdoor food service are not required to be enclosed. [114266(b)]

A produce stand that was in operation prior to July 1, 2007 may have no more than one side open to the outside air during business hours. [114266(c)]

Public and private schools constructed before July 1, 2007 need not comply with the floor and coving requirements provided that the existing floor surfaces are maintained in good repair and in a sanitary condition. [114268(c)]

The use of approved dust-arresting floor sweeping and cleaning compounds during floor cleaning operations or the use of anti-slip floor finishes or materials in areas where necessary for safety reasons will not be prohibited. [114268(e)]

Spills or drippage on floors that occur between normal floor cleaning times may be cleaned without the use of dust-arresting compounds and, in the case of liquid spills or drippage, with the use of a small amount of absorbent compound such as sawdust or diatomaceous earth applied immediately before spot cleaning. [114268.1]

The walls and ceilings in the following areas need not be of a durable, smooth, nonabsorbent, and easily cleanable surface. [114271]

- 1. Bar areas in which alcoholic beverages are sold or served directly to the consumers, except wall areas adjacent to bar sinks and areas where food is prepared.
- 2. Areas where food is stored only in unopened bottles, cans, cartons, sacks, or other original shipping containers.
- 3. Dining and sales areas.
- 4. Offices.
- 5. Restrooms that are used exclusively by the consumers, except that the walls and ceilings in the restrooms shall be of a

nonabsorbent and washable surface.

Notes:

Acoustical paneling is acceptable if installed not less than 6 feet above the floor, and meets the above requirements. [114271(c)] Conduits must be installed within walls and ceilings as much as practicable, and if not they shall be mounted or enclosed to facilitate cleaning. [114271(d)]

Attachments to walls and ceilings, such as light fixtures, mechanical room ventilation system components, vent covers, wall mounted fans, decorative items, and other attachments, shall be easily cleanable. [114271(e)]

46. No living or sleeping quarters inside facility			
CALCODE 114285 114286	No sleeping accommodations shall be maintained or kept in any room where food is prepared, stored, or sold. Living or sleeping quarters located on the premises of a food facility shall be separated from rooms and areas used for food facility operations by complete partitioning. No door or other opening shall be permitted in the partition that separates the food facility from the living or sleeping quarters.		
Minor Violations	 A sofa with a sleeping bag is located in the back of the restaurant. Employee is observed sleeping under front counter on foam mat and covered in a blanket. 		
	Exceptions: Restricted food service facilities are exempt provided that no sleeping accommodations are in any area where food is prepared or stored. SIGNS / REQUIREMENTS		
47a. All requ	ired signs are posted or available as required		
CALCODE 113725.1 113953.5 113978 114381(e)	A copy of the most recent routine inspection report shall be maintained at the food facility and made available upon request. A sign or poster that notifies food employees to wash their hands shall be posted at all handwashing lavatories used by food employees, and shall be clearly visible. Food facilities shall have "no smoking" signs posted as required. The Permit to Operate shall be posted in a conspicuous place within the food facility.		
Minor Violations	 Handwashing sign is not posted at handwashing sinks used by food employees. Permit is not posted in conspicuous location. 		
Exception:			

Sonoma County Code Upon completion of a routine inspection or re-inspection, the Environmental Health Specialist shall post at every food establishment the appropriate placard. The placard shall be posted so as to be clearly visible to the general public and to patrons entering the food establishment. 1. Posted in the front window of the food establishment within five feet of the front door. 2. Posted in an outside display case within five feet of the front door of the food establishment. 3. Posted in a location approved by the Health Officer to ensure proper notice to patrons and the general public. 4. Tamper proof tape shall be used to secure yellow or red placard. Minor Violations • The placard has been defaced, marred or camouflaged. • Placard is removed or hidden by placing something in front of it.

Handwash signage is not required in the toilet rooms used by guests only or in toilet rooms of restricted food service facilities.

47c. Facility inspection report is available upon request		
CALCODE 113725.1	A copy of the most recent routine inspection report conducted to assess compliance with this part shall be maintained at the food facility and made available upon request. The food facility shall post a notice advising	

Placard removal, marring, or relocating may result in a reinspection or compliance conference. Fees may be charged.

	consumers that a copy of the most recent routine inspection report is available for review by any interested party.
Minor Violations	A copy of the most recent routine inspection report is not made available upon request.

Notes:

The Official Inspection Report (OIR) shall be maintained at the food establishment and shall be available to patrons and the general public for review upon request. The food establishment shall keep the OIR until such time as the Environmental Health Specialist completes the next routine inspection or reinspection and issues a new OIR.

COMPLIANCE AND ENFORCEMENT		
48. Compliance with plan review requirement		
CALCODE 114380	A person proposing to build or remodel a food facility shall submit building plans to the Environmental Health & Safety for approval before starting any new construction or remodeling.	
Minor Violations	Building plans for a new food facility or plans for a minor remodel to an existing facility have not been approved by the Environmental Health & Safety prior to beginning construction.	
	3-compartment sink is installed without submitting plans.	
	New equipment (walk-in refrigerator or cold top refrigerator, etc.) is added to facility without approval.	

Notes:

Plans may be required by the enforcement agency due to the addition of new menu items which would require a change in the food facility's food preparation methods, equipment, or storage capacity previously approved by the local enforcement agency.

Structural and sanitation requirements are based on the food service activity to be conducted, the type of food that is prepared or served, and the extent of food preparation that is to be conducted at the food facility.

49. Facility operating with a valid permit	
CALCODE 114067(b-c)	A food facility shall not be open for business without a valid health permit. Satellite food service shall only be operated by a fully enclosed permanent food facility that meets the
114381	requirements for food preparation and service and that is responsible for servicing the satellite food service operation.
Minor Violations	When a food facility is open for business and does not have a valid health permit.
	 Satellite food service is not operated in conjunction with a fully enclosed permanent facility or written procedures are not available.

Notes:

Satellite food service means a remotely located food service operation that is conducted on the same property as, in reasonable proximity to, and in conjunction with and by a fully enclosed permanent food facility (e.g., an outdoor beverage bar). Satellite food service does not include remote food service operations located within a fully enclosed food facility.

Food facilities that operate without a valid permit shall be subject to closure and a penalty fee not to exceed three times the cost of the permit may be charged. (§114387)

For purposes of enforcement, the Environmental Health Specialist may, during the facility's hours of operation or other reasonable times, enter, inspect, issue citations to, and secure any sample, photographs, or other evidence from a food facility.

50. Food/equipment impounded or VCD completed	
CALCODE 114393	Based upon inspection findings or other evidence, the enforcement officer may impound food, equipment, or utensils that are found to be unsanitary or in such disrepair that food, equipment, or utensils may become contaminated or adulterated.
Minor violations	 The observed use of non-functioning refrigerator to hold potentially hazardous foods (repeat violation).

Note:

This item is marked when food, equipment, or utensils have been impounded or the operator is observed using food or equipment that has been impounded by the enforcement agency.

This item is also marked if any food item is deemed unfit for consumption due to time/temperature abuse, contamination or any other such circumstances that would create an imminent health hazard that can only be eliminated by the condemnation and destruction of the food items(s).

51. Permit suspension; temporary closure required

CALCODE 114405 A Permit to Operate may be suspended or revoked by the enforcement officer for a violation of this part. Any food facility for which the permit has been suspended shall close and remain closed until the permit has been reinstated.

Note:

This item is marked when a food facility's permit has been suspended.



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